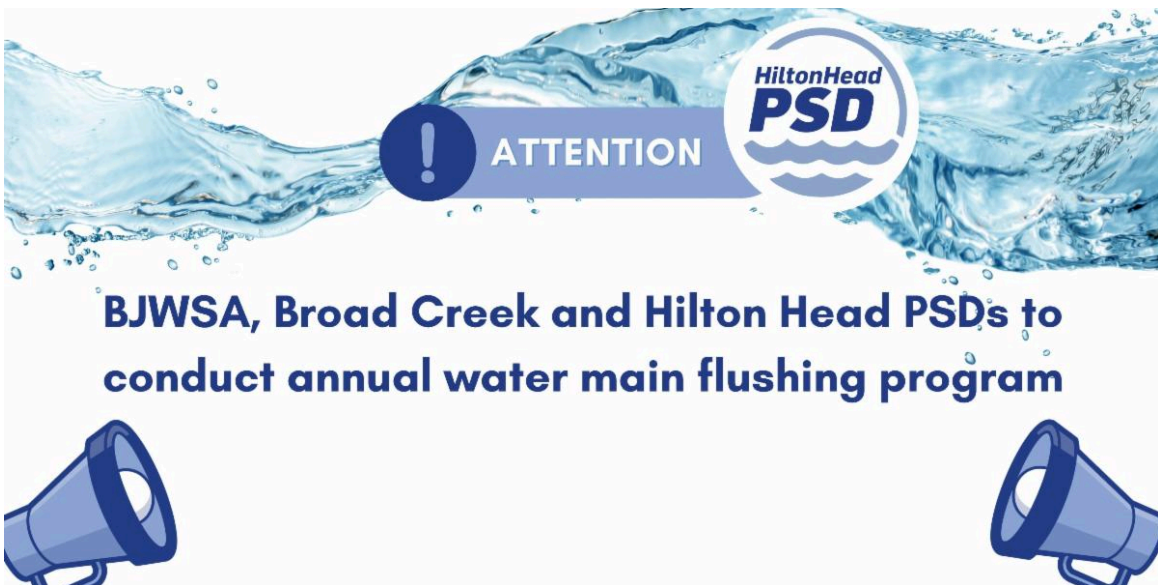




LIQUID ENEWSLETTER

Protecting our water. Preserving our island.



Beaufort-Jasper Water and Sewer Authority (BJWSA), Hilton Head Public Service District (HHPSD) and Broad Creek Public Service District (BCPSD) will temporarily change drinking water treatment methods and flush water lines throughout their service areas for a four-week period starting October 16, 2026.

The change is part of the routine maintenance program for the utilities' water distribution systems. There will be no interruption in service related to this program.

Customers can use their water as normal but may notice a slight chlorine taste or smell in the tap water from October 16 through November 13. Customers may also notice brief discoloration in the tap water as the result of lines being flushed. If water appears discolored, customers should run cold water for a few minutes. If discoloration persists for more than ten minutes, Hilton Head PSD customers can call (843) 681-5525.

Customers who are especially sensitive to the taste or smell of chlorine can keep an open container of drinking water in their refrigerator to allow the chlorine to

DO NOT FLUSH

DISPOSABLE/MICROFIBER DUSTER HEADS



PSA: Please don't flush disposable/microfiber duster heads.

The PSD is currently seeing a troubling increase in disposable and microfiber duster heads, including products similar to Swiffer duster heads, being flushed into the sewer system.

These products belong in the trash, not the toilet.

Unlike toilet paper, microfiber cleaning products are designed to stay strong when wet. They do not quickly break apart as they travel through sewer pipes. Instead, they can become tangled around pumps and other wastewater equipment, contribute to blockages and require costly maintenance to remove.

When these products enter the sewer system, they can:

- Wrap around pumps and mechanical equipment
- Become caught on other debris
- Contribute to clogged sewer pipes
- Cause sewer backups and service disruptions
- Damage wastewater equipment
- Require additional maintenance and repairs

That means something as small as tossing a used duster head into the toilet can become a much bigger problem farther down the sewer line.

Remember the 3 Ps: Pee, Poop and Toilet Paper

There are only three things that should routinely be flushed down your toilet:

Pee

Poop

Toilet Paper

Everything else should go somewhere else.

The U.S. Environmental Protection Agency advises people to flush only human waste and toilet paper. The wastewater industry has similarly promoted the easy-to-remember “3 Ps” rule to help prevent sewer blockages and equipment problems.

[Read More on Our Website](#)



Visit our Demonstration Garden — A Living Example of Water-Wise Landscaping

A beautiful Lowcountry landscape does not have to depend on heavy irrigation.

At Hilton Head Public Service District's offices at 21 Oak Park Drive, a demonstration garden is showing residents what is possible when native plants, thoughtful landscaping and water conservation work together.

Created in partnership with the Hilton Head Audubon Society and Lowcountry Master Gardeners, the garden features native, water-efficient and wildlife-friendly plants selected to thrive in Hilton Head Island's climate. The Junior League of

Hilton Head Island also helped bring the project to life by assisting with planting on Earth Day.

The result is more than a garden. It is a living, growing example of how homeowners can create attractive landscapes that use less water while providing valuable habitat for birds, bees and other pollinators.

Read more about the demonstration garden on our website at the link below.

[Read More](#)



Now hiring: AMI Meter Technician

Hilton Head PSD has an opening for a full-time AMI Meter Technician. The primary responsibility of this position is the timely and accurate changeout of water meters and associated Advanced Metering Infrastructure (AMI) equipment, including reconnecting existing AMI endpoints and installing replacement AMI endpoints when necessary. The position will also troubleshoot meter and AMI endpoint communication issues, investigate missing reads that may affect customer billing, and perform related field work such as residential dual check replacement, meter box adjustments, locating buried meters, and minor excavation.

Previous utility meter installation, changeout, maintenance, or troubleshooting experience is required to be considered for this position. Applicants must possess a high school diploma or equivalent and a valid driver's license. Experience with AMI metering systems is preferred.

Excellent benefits package, membership in State Health Plan and State Retirement System. All applicants must complete a PSD job application at <https://hhpsd.com>.

Apply now at the link below.

[Apply Here](#)



Don't let a high water bill scare you!

Use our online water usage portal to keep track of your household's water use.

This system can also flag any potential leaks in your home if it notices a major increase in water use.

If you do find & fix a leak in your home, you could qualify for reimbursement.

Leak adjustments

To be eligible for a water leak adjustment, customers must report the leak within 60 days of the bill due date for the billing period when the leak occurred by completing a Water Leak Adjustment Form.

A leak adjustment may be granted when the District finds one is warranted.

Read more on our website at the link below.

[**Read More**](#)



**YOUR LITTLE GHOULS &
GOBLINS CAUSING CHAOS?**

DON'T BE FRIGHTENED!

**WE HAVE FREE RESOURCES
TO HELP CALM THE CHAOS
BEFORE HALLOWEEN!**



Learn more at hhpsd.com.

Is there anything more frightening than a flooded bathroom from an overflowing toilet?

If your little ghouls and goblins are causing chaos in your bathroom, we're here to help!

Head to our What Not To Flush webpage for free printables — including posters, worksheets and even a cool science experiment — to help teach the little ones before Halloween.

What Not To Flush

Make your bathroom *BOO-tiful* with the WaterSense label!



Make your bathroom BOO-tiful and chase away phantom water waste with WaterSense labeled products that match your style and offer scary-good water savings!

Learn more from our WaterSense Partner at the link below.

[Visit WaterSense Website](#)



What's scarier than a ghost?

A failing septic tank can risk your family's health.



What's scarier than a ghost?

A failing septic tank.

Failing septic systems risk your health and property. Human waste contains multiple dangerous pathogens that aren't safe for the public health or the environment.

And where public sewer is available, repairs to failing septic systems are not allowed, nor may any new septic systems be installed, per DHEC regulations. Which means if you're not connected to the sewer system yet on Hilton Head Island, you can't legally get your septic tank repaired if it fails.

So don't wait til it breaks! Connect now.

[Connect Now](#)

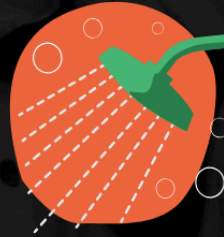
Spook-tacular water tips:



Only run full loads in
the dishwasher &
washer



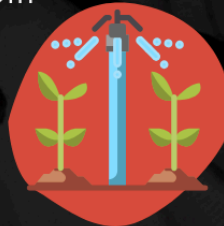
Turn the tap off
while brushing
your teeth



Aim for 5-minute
showers



Check your home
for leaks



Make sure your irrigation
system is efficient





DID YOU KNOW BATS ARE POLLINATORS?

Bats get a bad rap.

But these “spooky” creatures are actually great to have in your garden!

They’re a wonderful natural pest control — eating beetles and other bugs that might tear up your vegetable or flower garden.

They can also help pollinate night-blooming flowers and help disperse seeds.

If you want to encourage them to help with your garden, it’s another reason to add a pollinator garden to your landscape! (And you can always add a bat house!)

Learn more about creating a pollinator garden at the link below.



Cooler days might be on the way, but efficient irrigation practices should remain.

Make sure you continue to follow Hilton Head's town ordinance on water use for irrigation — limiting irrigation to no more than twice per week, and ensuring your irrigation system has a working rain gauge.

Water savings shouldn't be seasonal! Save water (and money) by following smart irrigation practices year-round.

Water Efficiency Tips

Community Happenings

The poster for the 10th Annual Gullah Food Festival features a collage of images. At the top left is the Gullah Museum logo with a house icon and the text 'HILTON HEAD ISLAND, SC'. The main title '10TH ANNUAL GULLAH FOOD FESTIVAL' is in large, bold letters. Below it, the date and time 'Saturday, October 17, 2026 11:00am - 4:00pm' are listed. The admission section shows '\$15.00 FOR ADULTS' and '\$5.00 FOR MINORS (AGES 5 - 15)'. Four circular images show food: corn and beans, fried chicken, rice, and crab. A QR code is in the bottom right. The background shows people at the festival.

THE GULLAH MUSEUM
• HILTON HEAD ISLAND, SC •

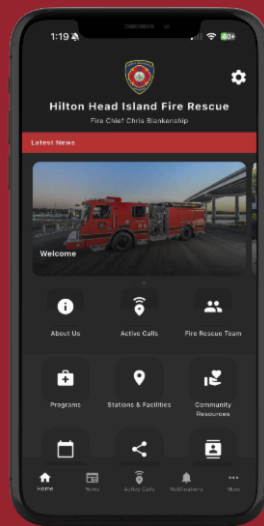
**10TH ANNUAL
GULLAH
FOOD FESTIVAL**

**Saturday, October 17, 2026
11:00am - 4:00pm**

ADMISSION
\$15.00
FOR ADULTS
\$5.00
FOR MINORS
(AGES 5 - 15)

12 Georgianna Dr. Hilton Head Island, SC. 29926
Parking across the street at the Boys & Girls Club-Shuttle provided
www.gullahmuseumhhi.org

Dive into a celebration of heritage with authentic Gullah cuisine, lively music, and engaging storytelling. Savor local dishes and discover the rich traditions that make Gullah culture unique. This festival is perfect for families, food lovers, and anyone eager to learn and enjoy. [Learn more here.](#)



**STAY INFORMED.
STAY CONNECTED.**

**DOWNLOAD THE FIRE RESCUE
MOBILE APP TODAY.**



Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



MORE INFORMATION



Hilton Head Public Service District | 21 Oak Park Drive | Hilton Head Island, SC 29926 US

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