



LIQUID ENEWSLETTER



PSD Completed New Booster Pumping Station

The PSD has completed the construction of its new Booster Pumping Station at our property on Gardner Drive. The station replaces pumps that had been in service for more than 40 years. The project also included the installation of an emergency generator to keep our water pumping during power outages. The construction was funded in part by a grant of \$1 million from the Beaufort County government as part of its American Rescue Plan Act funding for public water infrastructure. A big thanks to Hilton Head's Beaufort County Council District 10 representative Larry McElynn for helping to lead the funding effort.

Monitor your household's water use this holiday season.



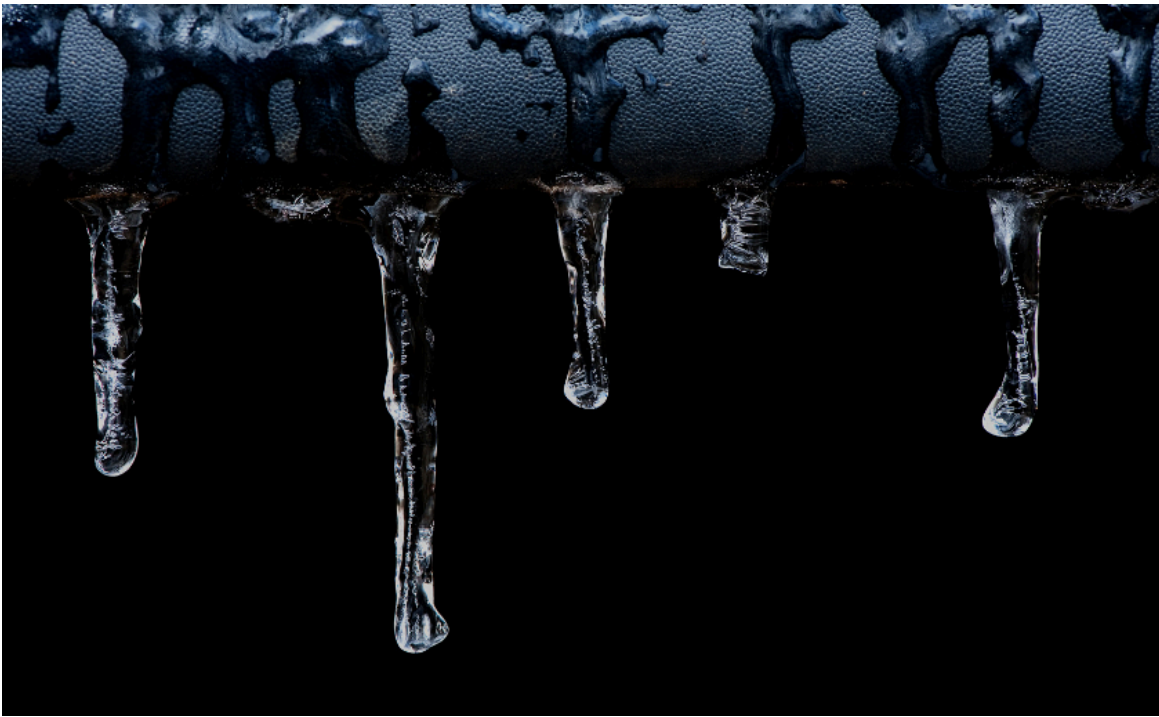
Spending a lot of time in the kitchen this holiday season?

Follow these tips to save water — and track your household's water use in our online portal!

- 💧 Only run full loads in the washer & dishwasher
- 💧 Save the water you use to rinse produce and use it to water any plants
- 💧 If handwashing dishes, fill up the sink if possible to do the scrubbing instead of continually running the faucet

Sign into the online portal & check your water use by clicking the link below.

[Read More](#)



Freezing temps and your water service

The island has already seen temperatures below freezing this month — and it's not even meteorological winter yet.

If we do experience an extended amount of time with below-freezing temperatures this winter, customers are encouraged to do the following:

- Locate the main water shut-off valve for your home so that it can be shut off quickly in the event of a water pipe leak.
- Disconnect garden hoses from the spigot. Turn off irrigation systems.
- Keep a slow trickle of water flowing through faucets. This will help prevent the water in pipes from freezing.
- Keep kitchen and bathroom cabinet doors open to allow warm air to circulate around pipes.

If pipes do freeze:

- Shut off the water immediately. Do not attempt to thaw pipes without first turning off the main shut-off valve.
 - Thaw pipes with warm air – not direct heat. Never use any type of open flame to attempt to thaw pipes.
 - Be careful turning water back on. Once pipes are thawed, slowly turn the water back on and check pipes and joints for cracks or leaks.
-

Water savings aren't seasonal.

Make sure you continue to follow local irrigation laws this Winter.



Winter officially starts next week.

Please continue to use water efficient practices with your irrigation system during the winter months:

- 💧 Know what type of grass you have — and if it needs watering at all during the winter.
- 💧 Continue to follow HHI town ordinance if your lawn/plants do require year-round irrigation. That means using your system no more than twice per week, and having a working rain gauge.
- 💧 Above-ground pumps should always be drained completely unless they are housed in a heated location.

[Read More](#)



Give the gift of water savings this holiday.

WaterSense-labeled
products can help
you save water –
and money.



Need a last-minute Christmas gift idea?

Give a gift that'll keep on giving!

With a gift from the WaterSense label, your recipient will save water all year long!

Here are a few ideas to gift:

- ✦ A fancy new (water efficient) showerhead for anyone who loves a relaxing shower
- ✦ A new irrigation controller for the one who loves their lawn
- ✦ New faucets to perfectly match their newly-renovated bathroom

Check out the WaterSense label:

[Visit WaterSense Website](#)



Can't think of a
*New Year's
Resolution?*

EPA WaterSense PARTNER

HiltonHead PSD

Take the "I'm for Water" pledge
and save water in the New Year.

2020

[Visit WaterSense Website](#)

Can't afford to upgrade to a sewer connection?

Project SAFE can help cover all or a portion of costs for income-qualified homeowners.

Your first step is to call the Deep Well Project at (843) 785-2849 to apply.



[Connect Now](#)



DONATE TO PROJECT SAFE THIS HOLIDAY SEASON.



In this season of giving, donate to Project SAFE & help more families get connected on Hilton Head.

Project SAFE (Sewer Access for Everyone) is a charitable fund of the Community Foundation of the Lowcountry.

The fund provides grants for low- and moderate-income homeowners to connect to the public sewer system.

Learn more about the program's success & submit your donation at the link below.

[Donate Now](#)

Please **don't flush** unused medications

(Or throw them away.)



Reminder: Please don't flush prescription medications!

Improper disposal of drugs can contaminate our local waterways.

All unused medications should be properly disposed of in one of Beaufort County's drop-off boxes — not flushed or thrown away.

There are drop-off boxes in Beaufort County that are safe places to properly dispose of extra or unused prescription medications instead of flushing them into the PSD's sanitary sewer system.

When you drop-off your medications (also accepting hypodermic needles), a Beaufort County Sheriff's Office deputy will meet you in the lobby and place all of the medications in a sealed bag. Individuals are not allowed to use the box

without a deputy present. The bag is then deposited into the secured box, which is bolted to the floor, and the drugs are burned. There is no ID or paperwork required. It's a quick and free process.

These drop-off locations include:

- The Beaufort County Sheriff's Office on Hilton Head, located at 58 Shelter Cove Lane.
- Beaufort County Government Building, 4819 Bluffton Parkway in Bluffton.
- The Beaufort County Sheriff's Office, located at 2001 Duke Street in Beaufort.

The drop-off boxes on Hilton Head and in Beaufort are open Monday through Friday 9 a.m. to 5 p.m. The Bluffton location is open 8 a.m. and 5 p.m. Monday through Friday. You can also call to arrange a time after hours or on weekends .

[More Info](#)



DON'T BE LIKE BUDDY THE ELF.

TOYS DON'T GO DOWN
THE TOILET! ONLY FLUSH
YOUR PEE AND POO!
AND TOILET PAPER, TOO!

(REMEMBER: SANTA'S
WATCHING)



Learn more at hhpsd.com.

Don't follow in the naughty elf's footsteps!

Toys shouldn't be flushed down the toilet.

And neither should those so-called "flushable" wipes!

Learn what not to flush — and teach your little ones — with these free resources on our website (including print-out signs & games for the kids):

[More Info](#)

Community Happenings



Harbour Town Lights Through January 1

Stroll along the harbour and enjoy the illuminated seasonal figures, including the centerpiece attraction –a towering Christmas tree! The perfect place to spend the holiday season with your family, Harbour Town will be bustling with activities and live entertainment. The official tree lighting will take place just prior to the Gregg Russell concert at 7:30pm Friday, November 28. While you're enjoying the holiday season, help the Deep Well Project make a difference in someone's life. Drop off a couple of canned goods or a new, unwrapped child's toy in the well by the Liberty Oak stage. Learn more [here](#).

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



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Hilton Head Public Service District | 21 Oak Park Drive | Hilton Head Island, SC 29926 US

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