



LIQUID ENEWSLETTER



BJWSA, Broad Creek and Hilton Head PSDs to conduct annual water main flushing program

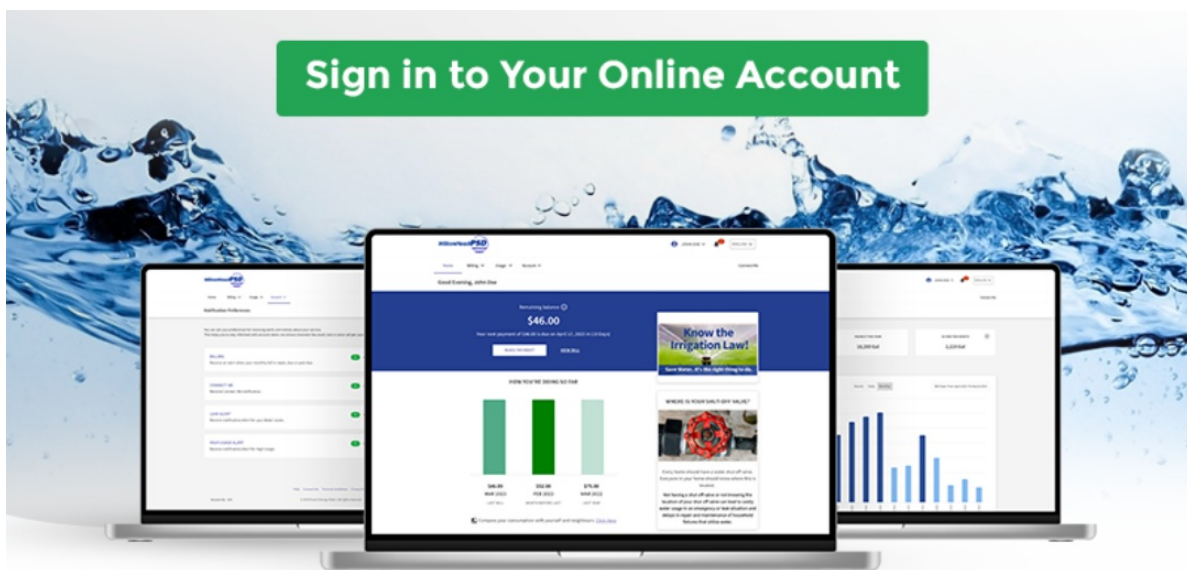


Beaufort-Jasper Water and Sewer Authority (BJWSA) Hilton Head Public Service District (HHPSD) and Broad Creek Public Service District (BCPSD) will temporarily change drinking water treatment method and flush water lines throughout their service areas for a two-week period starting October 17. The change is part of the routine maintenance program for the utilities' water distribution systems. There will be no interruption in service related to this program.

Customers can use their water as normal but may notice a slight chlorine taste or smell in the tap water from October 17 through October 31st. Customers may also notice brief discoloration in the tap water as the result of lines being flushed. If water appears discolored, customers should run cold water for a few minutes. If discoloration persists for more than ten minutes, BJWSA customers can call (843) 987-9200, and Hilton Head PSD customers can call (843) 681-5525. In addition, the following wholesale customers will be affected: Callawassie, Moss Creek (Water Oak Utilities), Warsaw-Eustis-Oaks, Harbor Island, Fripp Island and the military facilities. Contact your designated utility with any questions.

Customers who are especially sensitive to the taste or smell of chlorine can keep an

open container of drinking water in their refrigerator to allow the chlorine to dissipate. Water stored in refrigerated containers should be changed weekly.



BENEFITS OF USING OUR CUSTOMER PORTAL:

- ✓ EASILY VIEW AND COMPARE WATER USAGE
- ✓ PAY YOUR BILLS SECURELY WITH YOUR PREFERRED PAYMENT METHOD
- ✓ GET NOTIFIED ON BILLING, LEAK & HIGH USAGE ALERTS



Sign In
Here

this October 16, imagine...

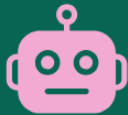
WHAT IF THE TAP RAN DRY?



No Lattes.



No Baths.



No AI.



thevalueofwater.org

Imagine a Day Without Water

What if the tap ran dry? Millions of people nationwide don't have to imagine a day without water, because it's their reality every day.

According to a 2019 study by DigDeep and the US Water Alliance, at least 2 million people in America lack access to adequate sanitation and drinking water. For these communities, that lack of access can represent barriers to education, economic prosperity, and community well-being. Clean, accessible water that many take for granted is also out of reach for millions of Americans.

On October 16, #ImagineADayWithoutWater challenges us to consider the

opportunities in life that are made possible by having access to water. We're proud to shine a light on why water is invaluable and why it urgently needs investment.

Learn More from Value of
Water

Make your bathroom *BOO-tiful* with the WaterSense label!



Visit WaterSense
Website



Water savings aren't seasonal.

Make sure you continue to follow
local irrigation laws this Fall.



Cooler days might be here to stay, but efficient irrigation practices should remain.

Make sure you continue to follow Hilton Head's town ordinance on water use for irrigation — limiting irrigation to no more than twice per week, and ensuring your irrigation system has a working rain gauge.

Water savings shouldn't be seasonal! Save water (and money) by following smart irrigation practices year-round.

Find more water-saving tips & view the full irrigation ordinance on our website by clicking the button below.

[Learn
More](#)



**YOUR LITTLE GHOULS &
GOBLINS CAUSING CHAOS?**

DON'T BE FRIGHTENED!

**WE HAVE FREE RESOURCES
TO HELP CALM THE CHAOS
BEFORE HALLOWEEN!**



Learn more at hhpsd.com.

Is there anything more frightening than a flooded bathroom from an overflowing toilet?

If your little ghouls and goblins are causing chaos in your bathroom, we're here to help!

Head to our What Not To Flush webpage for free printables — including posters, worksheets and even a cool science experiment — to help teach the little ones before Halloween.

What Not To Flush

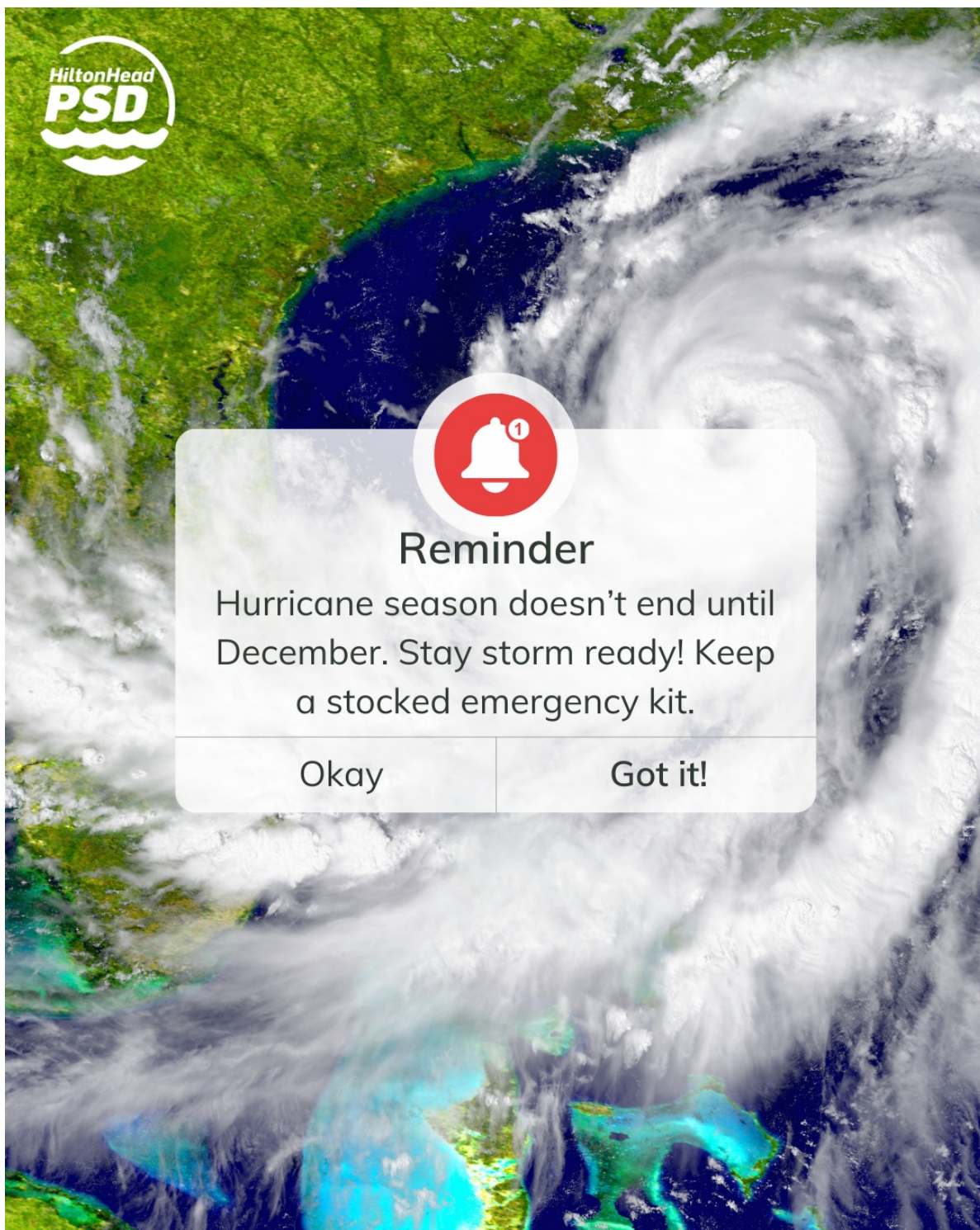


October is National Energy Awareness Month!

Did you know saving water also saves energy? Every gallon of hot water you don't use means less energy needed to heat it—keeping your utility bills lower. Simple swaps like shorter showers, fixing leaks, or running full loads of laundry add up to big savings for your wallet and the planet.

Use water wisely, save energy effortlessly. ☐ ⚡

Learn more about saving water & energy from our WaterSense Partner:



Reminder: We still have more than a month left of hurricane season.

Keep those emergency kits stocked, and have a plan in place in case a storm does head our way.

- ☐ **Prep your water** – stock 2 quarts per person/day (plus pets!), store in clean sealed containers, and keep extras for flushing or washing.
- ☐ **Know your valves** – learn where your main and appliance shut-offs are (e.g., water heater, washer) and how to use them before a storm.
- ☐ **Keep your emergency kit stocked** – include non-perishables, meds, flashlights,

chargers, hygiene items, pet supplies, and important docs.

☐ **Secure your space** – clear yard debris, check foundations, roofs, gutters, trim trees, and secure sheds or loose items.

Hilton Head PSD is trained and ready — but having your own backup plan is key to riding out any outage, boil-water alert, or service delay.

[More Hurricane Tips](#)



Don't let your next water bill give you a fright!

Sign up for automatic payments in our customer portal.



Boo!

Don't let your next water bill give you a fright!

Sign up for automatic payments and never miss a payment again.

You can also keep tabs on your household's water use — and flag any potential leaks — in our online portal.

[Sign In
Here](#)

Please **don't flush** unused medications

(Or throw them away.)



Reminder: Please don't flush prescription medications!

Improper disposal of drugs can contaminate our local waterways.

All unused medications should be properly disposed of in one of Beaufort County's drop-off boxes — not flushed or thrown away.

There are drop-off boxes in Beaufort County that are safe places to properly dispose of extra or unused prescription medications instead of flushing them into the PSD's sanitary sewer system.

When you drop-off your medications (also accepting hypodermic needles), a Beaufort County Sheriff's Office deputy will meet you in the lobby and place all of the medications in a sealed bag. Individuals are not allowed to use the box without a deputy present. The bag is then deposited into the secured box, which is bolted to the floor, and the drugs are burned. There is no ID or paperwork required. It's a quick and free process.

These drop-off locations include:

- The Beaufort County Sheriff's Office on Hilton Head, located at 58 Shelter Cove Lane.
- Beaufort County Government Building, 4819 Bluffton Parkway in Bluffton.
- The Beaufort County Sheriff's Office, located at 2001 Duke Street in Beaufort.

The drop-off boxes on Hilton Head and in Beaufort are open Monday through Friday 9 a.m. to 5 p.m. The Bluffton location is open 8 a.m. and 5 p.m. Monday through Friday. You can also call to arrange a time after hours or on weekends .

**More
Info**

Spook-tacular water tips:



Only run full loads in
the dishwasher &
washer



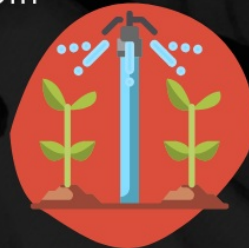
Turn the tap off
while brushing
your teeth



Aim for 5-minute
showers



Check your home
for leaks

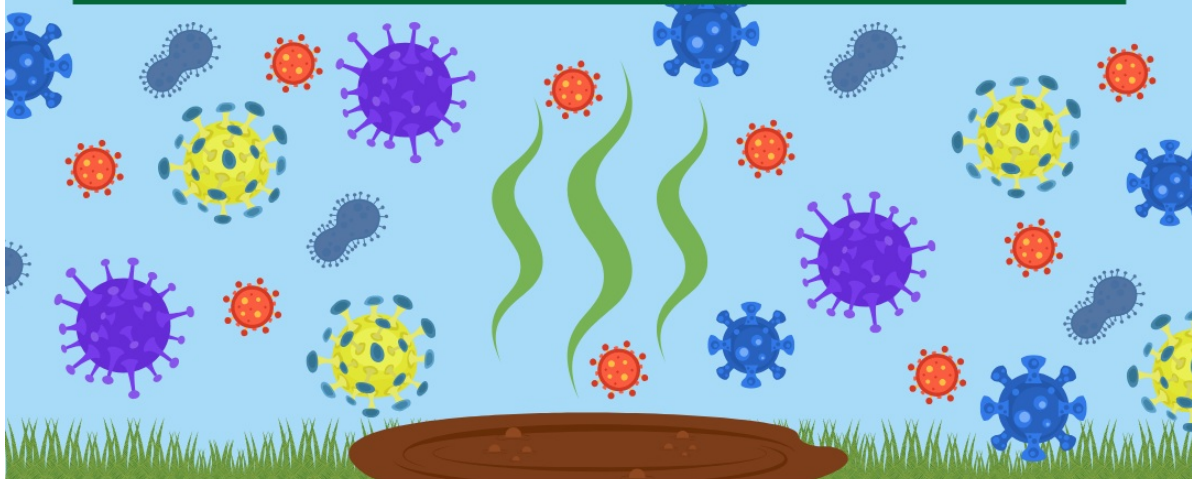


Make sure your irrigation
system is efficient



IT'S TIME TO GET CONNECTED.

PROTECT YOUR FAMILY, YOUR
NEIGHBORS — AND THE ENVIRONMENT.



Connect Now

Community Happenings



The Island Recreation Center's Pumpkin Patch:

Friday, October 17, 2025 | 4:00 PM 7:00 PM | Shelter Cove Community Park

Free event! Have the kids dress up and participate in the Halloween Costume Contest at 5:45pm.

Free bounce houses, pumpkins, and games! Train ride, concessions, rock wall sold separately.

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.





[MORE INFORMATION](#)



Hilton Head Public Service District | 21 Oak Park Drive | Hilton Head Island, SC 29926 US

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