



# LIQUID E-NEWSLETTER

## Hilton Head PSD Commission Redistricting is Underway



The Hilton Head PSD Commission – the elected governing body of the utility – is in the process of creating new voting districts.

Beginning with the November 2024 general election, the Commission will be comprised of seven commissioners representing single-member voting districts (i.e. PSD Voting Districts 1-7). The Commission is working with the South Carolina Office of Revenue & Fiscal Affairs to create the new voting districts' map, which the Commission will ultimately vote to adopt.

### What is redistricting?

Redistricting is the process of redrawing electoral district boundaries in order to better represent the population and ensure fair representation in legislative bodies. It is a process that is done on a regular basis, usually following the release of the latest Census data. The goal of redistricting is

to create districts that are relatively equal in population size and that also reflect the population's demographic makeup. This process is important in ensuring that all citizens have an equal say in their government, no matter where they live. Redistricting also helps ensure that electoral districts are configured in such a way that politicians are accountable to their constituents and that the interests of all citizens are represented in the legislative process.

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## Hilton Head PSD marks a decade of Aquifer Storage & Recovery (ASR) operations

Hilton Head Public Service District (PSD) on Sept. 20 completed its tenth year of operations of its Aquifer Storage & Recovery (ASR) well. ASR is a supply technique wherein the well is used to store treated drinking water in the brackish aquifer during winter months of lower demand, and the same well then recovers and re-treats for distribution the stored water in the

summer months of higher demand.

The PSD's ASR well is located at its Royal James Drive site in Hilton Head Plantation. The ASR well annually stores and recovers approximately 250 million gallons of drinking water. By comparison, the PSD's above-ground storage tanks each hold about 2 million gallons of drinking water and its elevated water towers each hold about 300,000 gallons of drinking water. Over the past 10 years, approximately 2.5 billion gallons of drinking water have been recovered and re-treated for distribution using the ASR well.

The PSD has been awarded a \$10-million grant from the South Carolina Infrastructure Investment Program (SCIIP) that will be used in part to construct a second ASR well in the PSD's service area. The second ASR well is planned to be located on the Ashmore Tract in the vicinity of William Hilton Parkway and Folly Field Road. The project will require leveraging local funding as well.

*"Our ASR program has yielded tremendous benefits for the utility and our customers," said PSD General Manager Pete Nardi. "It allows us to store an amount of drinking water that is simply impossible to store above ground. The technique not only aids our peak-season water distribution but also plays a critical role in our disaster resiliency. Our first ASR well was instrumental in speeding the recovery from Hurricane Matthew in 2016. We look forward to the expansion of our ASR program and the benefits it will bring our island for generations to come."*

Learn more about our  
water

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## Client Portal Highlight: Keep track of your household's water usage

Don't let a high water bill scare you!

You can track your household's water usage in our new client portal!

It's a great way to stay on track of your water-saving goals.

If you do find your water usage seems higher than it should be, check your home for leaks!

If you find & promptly get the leak



Is your water bill  
**a little scary?**



fixed by a plumber, save your receipt! You might be eligible for a leak adjustment

Learn  
More

# INCOME-BASED FINANCIAL ASSISTANCE IS AVAILABLE.



*project*  
**safe**  
SEWER ACCESS FOR EVERYONE



If you're still not connected to the sewer system on Hilton Head Island, it's not too late.

Financial aid is still available for qualified applicants.

It's important to make the switch now before your septic system fails — and poses a health & safety risk to you and your neighbors.

[Connect Now](#)

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## Imagine a Day Without Water: Join us on Oct. 19

Imagine a Day Without Water is a National Day of Action that brings together diverse participants to highlight how water is essential, invaluable, and in need of continuous investment.

For many Americans, living a day without water is an unfortunate reality — not something to be imagined. Part of the solution is sustainable, robust investment in the infrastructure and people needed to deliver water services equitably across the country.



Join for Imagine a Day Without Water 2023 on October 19.

[Learn More](#)

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The PSD's "Red Hot Chili Preppers" team took home First Place in the Amateur Judged category and Second Place in the People's Choice category at the 2023 Kiwanis Chili Cook Off!

A big congrats to Jim Hewitt, Tim Ryan, Doug Nice, and their families for making it happen!

The PSD has a blast at this annual event each year hosted by the Hilton Head Island Kiwanis! It's such a great way to raise money for local youth charities!

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## Make your bathroom BOO-tiful!

Make your bathroom BOO-tiful and chase away phantom water waste with WaterSense labeled

products that match your style and offer scary-good water savings!

The best thing about a whole or partial bathroom remodel with WaterSense fixtures is you get all the style and you can save nearly 10,000 gallons of water every year, not to mention you save energy and money as well. A trifecta of savings!

Learn more from our WaterSense partners!

## Make your bathroom BOO-tiful with WaterSense



Visit the WaterSense website



## Save water this Fall



Only run full loads in the dishwasher & washer



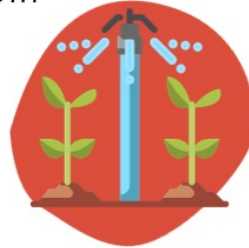
Turn the tap off while brushing your teeth



Aim for 5-minute showers



Check your home for leaks



Make sure your irrigation system is efficient



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## Teach your little ghouls & goblins What Not To Flush

Is there anything more frightening than a flooded bathroom from an overflowing toilet?

If your little ghouls and goblins are causing chaos in your bathroom, we're here to help!

While shoving toys down the toilet may seem like some funny shenanigans, it



really can cause serious (and expensive!) damage to your pipes.

Head to our What Not To Flush webpage for free printables — including posters, worksheets and even a cool science experiment — to help teach the little ones before Halloween:



**YOUR LITTLE GHOULS & GOBLINS CAUSING CHAOS?**

**DON'T BE FRIGHTENED!**

**WE HAVE FREE RESOURCES TO HELP CALM THE CHAOS BEFORE HALLOWEEN!**



Learn more at [hhpsd.com](http://hhpsd.com).

What Not To  
Flush

## Community Happenings

**PUMPKIN PATCH**

FREE EVENT  
SHELTER COVE PARK  
OCT 20, 4-7PM

Free bounce houses, pumpkins, and games! Train ride, concessions, rockwall sold separately.

### Island Rec Center Pumpkin Patch

This free event is sponsored by the Island Rec Center!

The annual Pumpkin Patch will be held at Shelter Cove Park on Oct. 20.

Have the kids dress up and participate in our Halloween Costume Contest at 5:45pm.

Free bounce houses, pumpkins, and games! Train ride, concessions, rockwall sold separately.

Try Archery Opportunity: Pay \$5 to take a hayride to the range and shoot a quiver of 20 arrows! [Learn more here.](#)

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## Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



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