LIQUID E-NEWSLETTER

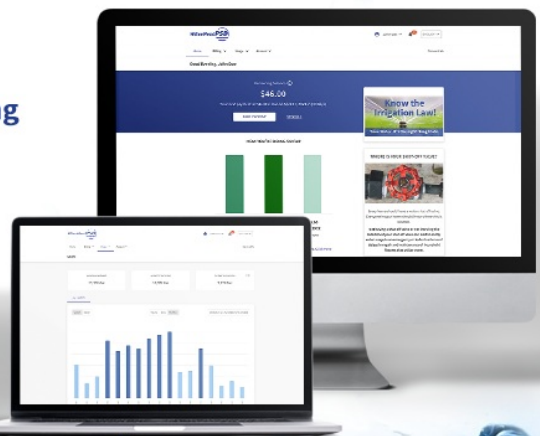## Experience the Ease and Convenience of Accessing your Hilton Head PSD Water Account

- Easily View and Compare Usage
- Pay your Bills Securely with your Preferred Payment Method
- Get Notified on Billing, Leak & High Usage Alerts

If you were in a recurring credit or debit payment plan, simply sign up again.

Register Now

PSD's New Payment Portal Is Here!

We are so excited to announce that Hilton Head PSD's new customer experience portal is now live!

The new portal should make it easier to set up payments, track your water use, and more. Your new online account will combine our previous water usage and payment portals — plus give you access to leak and high water usage alert notifications.

We hope the new portal will provide a simple and convenient way to manage your water accounts.

Here's what you need to know about the new payment portal — and how to create your new account:

When you click the button below, you will be directed to the new site.

If you have provided us with an email address, you are pre-registered! Use your email address as your username and your account number as your temporary password. You will receive an email with instructions on setting your permanent password.

If you have not provided us with an email address, use the Register link to create an account using your account number and phone number.

If you were enrolled in recurring credit or debit card autopay on the old payment portal, this will not transfer. Please create your new account and re-enroll!

<div align="center">

Set Up New Account

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Celebrate Dad With Water Savings!

Gift idea:

Help Dad save water — and money — with products from the WaterSense label!

EPA WaterSense PARTNER   HiltonHead PSD

Father's Day is less than two weeks away!

Looking for a unique gift idea?

Help Dad save water — and some green □ — with our WaterSense partner!

WaterSense makes it easy to find and select water–efficient products that can help your wallet and the environment.

If Dad loves his lawn, check out WaterSense-labeled irrigation controllers! You'll help him save time, water and money with smart irrigation controllers that help track weather and water the lawn only when needed.

For the Dads who like their relaxation time, you can also browse water-efficient shower heads — including huge, spa-like rain shower heads and shower heads with tons of settings.

Browse WaterSense-labeled products by clicking the button below:

Hurricane Season Is Here. Make Sure You're Prepared

It's officially Atlantic Hurricane Season. The season runs June 1 through November 30; we've already seen our first named storm (Tropical Storm Arlene) this season.

Now's the time to prepare.

Do you have an emergency kit ready to go — and is your emergency water supply stored properly?

To keep drinking water safe from contamination, it should be stored in clean, non-corrosive, tightly covered containers.

Your emergency kit should include at least 3 gallons of water for each family member (1 gallon per person per day for 3 days).

IT'S HURRICANE SEASON.
MAKE SURE YOU'RE PREPARED.

HiltonHead
PSD

Safety First Aid Kit

FIRST AID SUPPLIES
HIGHWAY SAFETY SIGNA

#BESTORMREADY

And don't forget about your pets when making your hurricane plan!

Your emergency kit should include your pets' needs as well — food, water, any medications and maybe a few comfort items like a blanket or toy.

And when you're preparing your "go-bag" in case of an evacuation, your pets' paperwork (especially vaccination records) should go in with your important paperwork!

You should also make sure you have an evacuation plan in place that includes your pets. Most shelters do not allow pets, so you'll need to find a pet-friendly hotel or plan to stay with a friend or family member. Hotels are not required to allow pets during an evacuation, though many pet-friendly hotels will waive their pet fees.

For the humans in the family, make sure your emergency kit contains enough non-perishable food items to last at least 3 days, flashlights, medications, mobile device charters, a weather radio, plastic dishes & eating utensils, blankets, towels, and personal hygiene items.

Your "go-bag" in case of an evacuation should contain your important documents (birth certificates, medical records, passports, etc.), clothing, snacks, prescription medications, and hygiene items.

Learn more about how you can prepare now — including how to find your zone and evacuation route — by clicking the button below:

View Our Hurricane 101
Guide

JUMP INTO POOL WATER EFFICIENCY!

As the summer heats up, make sure you're not wasting water with your pool!

Pools can consume water through evaporation, pool cleaning, leaks, and splashing. Investing in new equipment or employing targeted maintenance techniques can save water, energy (for heated pools), and money.

Our WaterSense Partner has developed a guide for residential pool owners and maintenance professionals to help them to understand and implement water-efficient pool practices. The guide provides an overview of design considerations, retrofits, and maintenance practices that are aimed to improve the water efficiency of pools. While the guide is focused on residential pools, many of the practices can also be used for commercial pools and spas.

You can view the guide by clicking the button below.

Looking for an easy way to save water? Using a pool cover can prevent up

to 95 percent of pool water evaporation! Certain pool covers are also designed to keep small children — and fur babies — safe.

Visit the WaterSense website

June 8 is World Ocean Day

Celebrate World Ocean Day on June 8 by helping protect our Ocean and keeping our waterways clean!

There are a ton of ways you can help protect our Ocean:

☐ Don't litter — and pick up any trash you see on the beach when you can safely do so
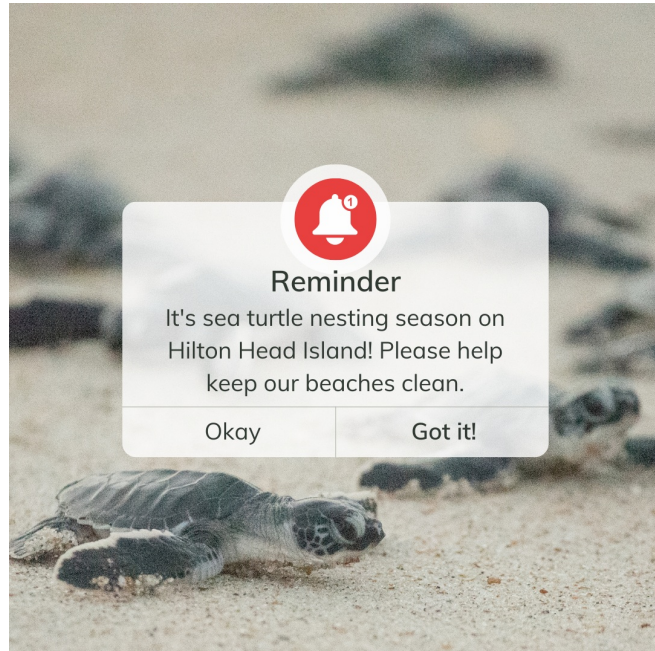
☐Organize or take part in a beach or river clean up event

☐Properly dispose of unused prescription medications in one of Beaufort County's drop-off boxes to keep our waterways clean

☐Spread the word + encourage world leaders to clean up our Ocean

☐On Hilton Head Island, help protect our sea turtles!

Sea turtle nesting season on Hilton Head runs May through October. When visiting our beaches during these months, please do your part to protect the sea turtles (and keep our beaches and waterways clean!)

Picking up any trash you see, taking your beach gear with you every day, filling in holes and knocking down sandcastles are all essential to protecting the sea turtles.

Reminder
It's sea turtle nesting season on Hilton Head Island! Please help keep our beaches clean.

Okay   Got it!

Being responsible with chemicals, pesticides and prescription medications at home can also help protect sea turtles — and all aquatic life. This means: You should properly dispose of any chemicals or pesticides — do not flush them, dump them down a storm drain or throw them in your trash. Instead, bring them to a Beaufort County Convenience Center.

Please also properly dispose of unused medications in one of Beaufort County's drop-off boxes so that you don't pollute local waterways. Find more information — including drop-off box locations — on our website:

Visit Our
Website

Help keep our rivers clean and thriving for National Rivers Month!

HiltonHead PSD

June is National Rivers Month.

It's a great time to note the importance of our rivers — as sources of food, drinking water and more — and learn how to keep them clean and thriving

Here's how you can help:
1. Protect water quality where you live. Simple actions at home—picking up after your pet, installing a rain barrel, and using fertilizers sparingly—can reduce water pollution in local rivers and streams.
2. Save water at home! Water efficiency at home helps maintain the flow in local rivers and streams.
3. Lend a hand! Participate in a local river cleanup or volunteer to help monitor water quality.

Learn More

WHAT YOU NEED TO KNOW ABOUT PFAS & THE HILTON HEAD WATER SUPPLY

Learn more at hhpsd.com.

Have you been hearing about PFAS — and worrying about Hilton Head Island's water supply?

We have good news: None of the six PFAS compounds proposed to be regulated have been detected in the PSD's groundwater wells, according to recent monitoring.

Here's a fact sheet about PFAS monitoring & the Hilton Head Island drinking water supply.

Don't waste water this summer!

Summer's almost here — which means it's time to really pay attention to your water use.

Here are some quick tips to help you save water this summer:
☐ Check your home for leaks
☐ Take shorter showers
☐ Only run full loads in the washer and dishwasher
☐ Use a pool cover to reduce evaporation when your pool isn't in use
☐ Only water your lawn in the early morning or evening hours

Don't waste water this summer!

Only run full loads in the dishwasher & washer

Use a pool cover to reduce evaporation

Aim for 5-minute showers

Check your home and irrigation system for leaks

Don't use your sprinkler during the heat of the day

Hilton Head PSD wants you to help save water.

Know the local irrigation law:

✓ Single family homes with even-numbered addresses irrigate on Tuesdays and Saturdays only.

✓ Single family homes with odd-numbered addresses irrigate on Wednesdays and Sundays only.

✓ Commercial buildings irrigate on Mondays and Thursdays only.

It's the right thing to do!

HHPSD.com | 843-681-5525

HiltonHead PSD

Reminder: Please make sure you're following Hilton Head Island's town ordinance regarding water use for irrigation — especially during the summer heat.

You should water your lawn no more than twice per week:

If you live in a house with an even-numbered address: Exterior landscape irrigation is permitted on Tuesdays and Saturdays only.

Exterior landscape irrigation is permitted for customers having an odd-numbered address on Wednesdays and Sundays only.

Your irrigation controller must also have a working rain sensor.

To save water, you should schedule your irrigation system to run early in the morning or in the evenings to avoid the afternoon heat.

Learn

Community Happenings

Did you know?

Juneteenth is a holiday commemorating the emancipation of those who had been enslaved in the United States. Hilton Head Island is home of the first self-governed town for the formerly enslaved, Mitchelville.

Celebrate Juneteenth at Mitchelville Freedom Park

Juneteenth is June 19, but Mitchelville Freedom Park is hosting a variety of events the weekend before (June 15-17).

Campout with Joe McGill of The Slave Dwelling Project on June 15, join the drum circle on June 16, or head to the big Juneteenth Celebration on June 17!

Find more information and register at exploremitchelville.org.

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.

MORE
INFORMATION