



# LIQUID

## E-NEWSLETTER



## **PSD Earns 13th Straight Financial Reporting Award**

Hilton Head Public Service District (PSD) has received the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association.

This is the PSD's 13th consecutive year receiving the award. It is "the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management," according to the association. The award is for the PSD's 2022 Annual Comprehensive Financial Report, which can be found on [hhpsd.com](http://hhpsd.com).

The PSD's report was judged by an impartial panel to meet the high standards of the program, which includes demonstrating a constructive "spirit of full disclosure" to clearly communicate its "financial story" and encourage readership of the report, according to the association. PSD Finance Manager Amy Graybill is the primary author of the report.

[View the Report](#)

## July is Smart Irrigation Month!

**Please don't water the sidewalk.**

Practice smart irrigation to save water.



July is Smart Irrigation Month.

A big part of smart irrigation is making sure your sprinklers are directed at your lawn and/or plants. Watering the pavement just leads to more water runoff — and a lot more water waste.

You can also find smart irrigation tips right on our website!

Our Water Efficiency page includes resources on responsible lawn care

& irrigation from the Clemson University Extension Service, as well as a few of our own water-saving tips and information on Hilton Head's town ordinance.

This ordinance requires that you water your lawn no more than twice per week, and requires that your irrigation controller has a working rain sensor.

To save water, you should schedule your irrigation system to run early in the morning or in the evenings to avoid the afternoon heat.

Another great way to save water? Install a WaterSense-labeled irrigation controller, which can do the thinking for you in terms of when and how much to water.

Click the link below to learn more about the WaterSense label.

# Hilton Head PSD needs you to help save water!



Check out these helpful water-saving pointers

## Follow the Island's irrigation laws

**EVEN # ADDRESS**  
WATER YOUR LAWN ON  
TUESDAY & SATURDAY

**ODD # ADDRESS**  
WATER YOUR LAWN ON  
WEDNESDAY & SUNDAY

**ALL IRRIGATION  
SYSTEMS MUST HAVE  
A WORKING RAIN  
SENSOR.**

**DID YOU  
KNOW**

40 to 60% of the demand for treated drinking water on Hilton Head is due to residential landscape irrigation.  
*Please water wisely.*

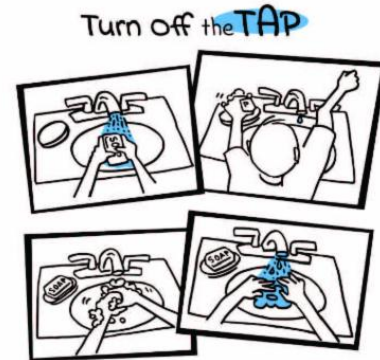
## Find and Fix Leaks

- Check for toilet leaks by placing a few drops of food coloring in the tank; wait 10 minutes before flushing. If dye shows up in your toilet bowl, you have a leak.
- Twist on a WaterSense labeled faucet aerator to save water without a noticeable difference in flow.
- Replace old and worn toilet flappers to stop leaks.



## KNOW HOW TO FIND YOUR SHUT-OFF VALVE

Do you know where your whole-house shut-off valve is? Everyone in your home should know where it is. The main valve (usually with a wheel-type handle, but it could also be a lever) is normally located in its own box after the PSD meter box on your side of your water service line to your home or business, or located just outside the point where your water service line penetrates the foundation of your house. Please do not attempt to open PSD meter boxes. If you're having trouble locating your shut-off valve, contact the PSD and we can help you.



Turn off the **TAP**

## Save Water at Home

- If you turn off the water while you brush your teeth or shave, it can save 200 gallons of water per month.
- Turning off the hot water tap reduces the amount of energy needed to heat the water and lowers your energy costs.
- Only wash full loads of clothes or dishes.



We're here to help you with any questions or concerns you have about water efficiency. To contact us, simply send us an email at [info@hpsd.com](mailto:info@hpsd.com), or call our Customer Service Center at **(843) 681-5525**.



# Make sure your pets are part of your hurricane plan

It's nearing peak hurricane season.

Don't forget about your pets when making your hurricane plan!

Your emergency kit should include your pets' needs as well — food, water, any medications and maybe a few comfort items like a blanket or toy.

And when you're preparing your "go-bag" in case of an evacuation, your pets' paperwork (especially vaccination records) should go in with your important paperwork!



You should also make sure you have an evacuation plan in place that includes your pets. Most shelters do not allow pets, so you'll need to find a pet-friendly hotel or plan to stay with a friend or family member. Hotels are not required to allow pets during an evacuation, though many pet-friendly hotels will waive their pet fees.

The Atlantic hurricane season typically ramps up around mid-August to September.

Now's the time to finish any preparations — including making an evacuation plan, and knowing how to turn off water and utilities in your home.

You should also know your zone and evacuation routes so you're not scrambling if a storm does head our way.

Learn more with our Hurricane Season 101 guide by clicking the button below:

[View Our Hurricane 101 Guide](#)

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# JUMP INTO POOL WATER EFFICIENCY

These pool tips from  
our WaterSense  
partner will help you  
save water and money!



Pools provide a fun and relaxing way to keep cool during warmer months.

However, if not maintained with water efficiency in mind, your pool could be sending water and money down the drain.

Our WaterSense Partner has developed a guide for residential pool owners and maintenance professionals to help them to understand and implement water-efficient pool practices.

You can view the guide by clicking the button below.

[Visit the WaterSense website](#)

# Don't waste water this summer!



Only run full loads  
in the dishwasher &  
washer



Use a pool cover  
to reduce  
evaporation



Aim for 5-minute  
showers



Check your  
home and  
irrigation system  
for leaks



Don't use your  
sprinkler during  
the heat of the  
day



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## Still not connected to HHI's sewer system?

Hilton Head PSD's public sewer system is your best bet to protect your family, your neighbors, or your tenants from the pollution and property damage caused by a failing septic system. We want to help you **Connect Now**.

Don't wait until your septic system breaks.

Failing septic systems risk your health and property. Human waste contains multiple dangerous pathogens that aren't safe for the public health or the environment.

Homeowners who have not connected to the PSD sewer system put themselves and their neighbors at risk for incurring costly property damage repairs. Where public sewer is available, repairs to failing septic systems are not allowed, nor may any new septic systems be installed, per

DHEC regulations. Because all of Hilton Head Island is ready to be connected to the sewer system, no septic repairs are allowed on the island.

We know connecting to the sewer system is expensive. Deep Well volunteers are on standby to help income-qualified homeowners complete the Project SAFE application that provides financial assistance to those eligible for the program. For more information, contact Deep Well at 843-785-2849 or [deepwellprojectthi@gmail.com](mailto:deepwellprojectthi@gmail.com).

**Don't risk your family's health.**



Learn More On Our Website



**WHAT YOU NEED TO KNOW ABOUT PFAS & THE HILTON HEAD WATER SUPPLY**



Learn more at [hhpsd.com](http://hhpsd.com).

Have you been hearing about PFAS — and worrying about Hilton Head Island's water supply?

We have good news: None of the six PFAS compounds proposed to be regulated have been detected in the PSD's groundwater wells, according to recent monitoring.

Here's a fact sheet about PFAS monitoring & the Hilton Head Island drinking water supply.

## Community Happenings

Keep the Broad Creek Clean Water



## Festival

The Outside Foundation and friends invite you to celebrate our beautiful Broad Creek! Enjoy our family-friendly event featuring crafts, activities and eco-exhibits.

Get ready for the Keep the Broad Creek Clean Festival, an evening of family-friendly excitement and discovery organized by The Outside Foundation on July 19th from 4-8pm at Shelter Cove Community Park on Hilton Head Island.

Check out the [Facebook event page here](#) to learn more.

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## Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



MORE  
INFORMATION



