



LIQUID

E-NEWSLETTER



PSD Water Quality Lab Recognized as Laboratory of Excellence

Hilton Head Public Service District's (PSD) Water Quality Laboratory has once again been recognized as a Laboratory of Excellence as part of its annual certification by the S.C. Department of Health and Environmental Control (DHEC).

The independent agency that conducts DHEC's certification recognized the

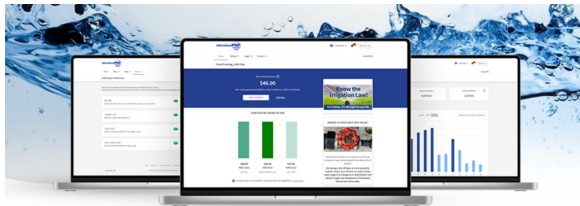
PSD lab “achieving 100% acceptable data” in a group of hundreds of participating labs, according to a statement from the independent agency. “This achievement is a demonstration of the superior quality of the laboratory,” according to the statement.

The PSD Water Quality Laboratory conducts thousands of tests annually on the quality of our tap water and treated recycled wastewater. It is led by Water Quality Supervisor Sarah Hickman.

“The outstanding work of our PSD Water Quality Laboratory is foundational to our mission of providing clean drinking water to our customers and protecting the island’s environment through our recycled water program,” said PSD General Manager Pete Nardi.

[View Water Quality Reports](#)

Reminder: Sign up for the new Client Portal



If you still haven’t signed up for our new portal yet, please do so!

The new portal should make it easier to set up payments, track your water use, and more. Your new online account will combine our previous water usage and payment portals — plus give you access to leak and high water usage alert notifications.

To sign up, just click the link below and follow these instructions:

SIGN UP FOR OUR NEW CLIENT PORTAL!



- ✓ EASILY VIEW AND COMPARE WATER USAGE
- ✓ PAY YOUR BILLS SECURELY WITH YOUR PREFERRED PAYMENT METHOD
- ✓ GET NOTIFIED ON BILLING, LEAK & HIGH USAGE ALERTS

If you have provided us with an email address, you are pre-registered! Use your email address as your username and your account number as your temporary password. You will receive an email with instructions on setting your permanent password.

If you have not provided us with an email address, use the Register link to create an account using your account number and phone number.

If you were enrolled in recurring credit or debit card autopay on the old payment portal, this will not transfer. Please create your new account and re-enroll!

Sign Up
Now

**Septic systems can't be repaired on
Hilton Head. Don't wait 'til it breaks.**



hhpsd.com/connect-now/

Hurricane Season usually peaks in mid-August to September

It's nearing peak hurricane season.

The Atlantic Hurricane Season typically peaks between mid-August and September.

With the record-breaking water temperatures of the Atlantic, the risk for hurricane development is even higher as the season continues.

Make sure you're prepared: Keep a stocked emergency kit in your home, and have a plan in case a storm does head our way.

Your plan should include knowing your zone and evacuation routes so you're not scrambling if a storm does head our way.

Make sure your emergency kit includes your pets' needs as well — food, water, any medications and maybe a few comfort items like a blanket or toy.

And when you're preparing your "go-bag" in case of an evacuation, your pets' paperwork (especially vaccination records) should go in with your important paperwork!

You should also make sure you have an evacuation plan in place that includes your pets. Most shelters do not allow pets, so you'll need to find a pet-friendly hotel or plan to stay with a friend or family member. Hotels are not required to allow pets during an evacuation, though many pet-friendly hotels will waive their pet fees.

Learn more with our Hurricane Season 101 guide by clicking the button below:

[View Our Hurricane 101 Guide](#)

PEAK HURRICANE SEASON IS NEAR. STAY PREPARED.



#STAYSTORMREADY

SAVE WATER (AND MONEY) WITH THESE POOL EFFICIENCY TIPS!



Pools provide a fun and relaxing way to keep cool during warmer months.

However, if not maintained with water efficiency in mind, your pool could be sending water and money down the drain.

Our WaterSense Partner has developed a guide for residential pool owners and maintenance professionals to help them to understand and implement water-efficient pool practices.

You can view the guide by clicking the button below.

[Visit the WaterSense website](#)

WORRIED ABOUT PFAS?

Hilton Head Island's drinking water is safe, according to recent water monitoring.



[View PFAS Fact Sheet](#)

Celebrate National Beach Day on August 30

August 30 is National Beach Day!

Celebrate by doing your part to help keep our beautiful beaches clean:

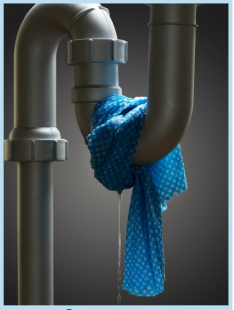
Pick up any trash you see on

the beach when safe to do so (bring gloves and a trash bag if you can!)

Knock down sandcastles, fill in holes, and bring any beach gear with you at the end of the day to protect the sea turtles

Never take living creatures from the beach — including sand dollars

Organize or participate in a beach clean up!



Our new client portal will let you know if the system detects a potential leak.



One of the features of our new client portal is a “leak alert.”

The portal will send you a notification if your water usage indicates a possible water leak in your home.

If you do discover a leak and promptly get it fixed by a plumber, save the receipt! You may be eligible for a leak adjustment. [Learn more here.](#)

Learn more at hhpsd.com.

Community Happenings



Sea Pines Beach Sweep

Take part in the largest one-day volunteer cleanup event of its kind in South Carolina, coordinated by the Ocean Conservancy in conjunction with the International Coastal Cleanup.

Starts at 2 p.m. on September 15. [Learn more here.](#)

We are proud to partner with the following organizations.



MORE
INFORMATION

