



LIQUID

E-NEWSLETTER



**IMPORTANT
ANNOUNCEMENT:
NEW PAYMENT PORTAL
COMING IN 2023.**



Hilton Head PSD is excited to announce that it will be launching an all new customer experience portal in the New Year!

The new portal should make it easier to set up payments, track your water use, and more!

With the new portal, you'll be able to create an all new online account that will combine our previous water usage and payment portals — plus give you access to leak and high water usage alert notifications.

We hope the new portal will provide a simple and convenient way to manage your water accounts.

If you have enrolled in recurring credit or debit card payments, this will not transfer over to the new Portal. Once the Portal launches, you will need to create an account and re-enroll in this service.

Stay tuned for more information!

Give the gift of water savings this holiday





**Give the gift
of water savings
this holiday.**

WaterSense-labeled
products can help
you save water —
and money.

Looking for the perfect gift for a loved one who already has everything?

Give the gift of water savings this holiday!

WaterSense-labeled products can help save water, energy and money — making them a gift that keeps on giving!

You won't just be saving your loved one's wallet — you'll be helping save

the planet, too, when you help upgrade their home with these water and energy efficient products.

WaterSense labeled products are backed by independent, third-party certification and meet EPA's specifications for water efficiency and performance. When you use these water-saving products, you can expect exceptional performance,


savings on your water bills, and assurance that you are saving water for future generations.


Simply replacing your showerhead with a WaterSense-labeled product can save you more than 2,700 gallons of water per year — and about \$75 on your water bill.


Click the button below to start shopping!

Shower Better


Switch to **WaterSense** and **save...**

 **2,700**
GALLONS OF WATER

 **11 DAYS**
OF ENERGY TO
POWER YOUR HOME

 **\$75**
PER YEAR

www.epa.gov/watersense/shower-better



Shop WaterSense
Products



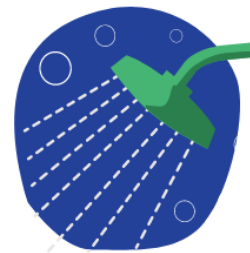
Make spirits bright
by saving water at home



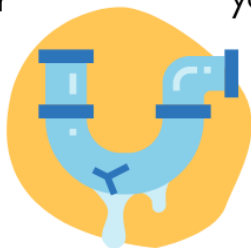
Only run full loads in the washer and the dishwasher



Turn the tap off while brushing your teeth



Take shorter showers



Check your home for leaks



Fill up the sink while washing dishes



Happy holidays! Follow these tips to save water this holiday season

Happy holidays from all of us at Hilton Head PSD!

Make spirits bright by saving water, energy and money at home this holiday season.

Just follow these tips:

- Defrost food in the fridge instead of running the tap to thaw.
- Fill a bowl with water to rinse produce instead of running the tap. Then use this water in your garden or on indoor plants! (You can also use leftover ice from your holiday party's ice bucket to water plants).
- If you are hand washing dishes, fill one side of the sink or a large bowl with soapy water to use for scrubbing. Turn on the tap only when it's time to rinse.
- Only run the dishwasher when it's a full load. (Same goes for the washing machine — and use cold water when possible to save energy, too!) Using the dishwasher when it's full actually saves water compared to hand washing dishes!
- Scrape food off plates and cookware into the trash or compost rather than using the garbage disposal.
- Check your home for leaks — especially your kitchen sink, toilets and bathroom sinks! Tiny leaks can lead to major water waste, especially when you're already using more water than normal.
- Turn off the tap when brushing your teeth, shaving or washing your face.
- Take shorter showers (aim for 5 minutes!)
- Check your irrigation system! Even in the winter, your sprinkler could be wasting water — especially if it has a leak or is misdirecting water onto your sidewalk or driveway. It should also have a working rain gauge per Hilton Head town ordinance.

Click the button below to learn more water-saving tips from our WaterSense partner.

[Visit WaterSense website](#)

Hey, bird lovers!



Join this year's Christmas Bird Count on December 14!

Sign up to participate in this year's Christmas Bird Count on Hilton Head Island!

The Audubon Christmas Bird Count is an early winter snapshot of bird populations. It is the largest and longest-running citizen science survey in the world, providing critical data on bird population trends.

This year's bird count will be held on December 14.

Hilton Head Audubon welcomes birders for field teams as well as feeder watchers who can participate in the count from their homes. If you participated in the count last year, your Area Captain should have contacted you already.

If you are new to the Hilton Head Island Christmas Bird Count and interested in being a part of this international effort, please e-mail Susan Murphy of Hilton Head Audubon at HHICBC@gmail.com and she will have an Area Captain contact you! [You can also learn more from Hilton Head Audubon by clicking here.](#)

The PSD is proud to be a Certified Audubon Cooperative Sanctuary.

We love the abundance of birds we get here on the island — and we're so proud of the work our team has done to help protect habitats for the birds and other wildlife.

Learn more about our conservation efforts by clicking the button below:

Read
More



DON'T BE LIKE BUDDY THE ELF.

TOYS DON'T GO DOWN
THE TOILET! ONLY FLUSH
YOUR PEE AND POO!
AND TOILET PAPER, TOO!

(REMEMBER: SANTA'S
WATCHING)



Learn more at hhpsd.com.

**Don't let your kids be like Buddy.
Teach them What Not to Flush!**

Is that little Elf on the Shelf not the only one causing mischief at home?

If your little ones like to flush toys (or other random objects) down the toilet, we can help!

We know kids get curious — usually when they go to flush a toy, they just want to know if it **WILL** flush. Trying new things to see what happens is how they learn!

But we also know cleaning up the mess — and possibly paying for costly repairs to your plumbing — isn't fun for anyone.

That's why we created our What Not To Flush web page!

It's packed full of information on what you can't flush and why, so next time your kid asks, you'll have an answer! We also included a ton of free printables — including posters to hang in your bathroom as a reminder, plus activity worksheets for the kids and even a fun science experiment to **SHOW** kids why they can't flush wipes but can flush toilet paper.

Just click the button below to view the page and download your free printables!

What Not To
Flush

New year ... New connection?

Sign up now to get connected to the
sewer system in the New Year

It's almost the New Year. Is it time for a new connection?

If you're still not connected to the sewer system on Hilton Head, it's not too late.

Get on the waitlist now and start the new year off right!



Don't wait 'til your septic system breaks to make the switch. A leaking septic system can be hazardous to your health, your family's health and your whole neighborhood's health — and it can't legally be repaired where sewer connections are available (which means all of Hilton Head Island).

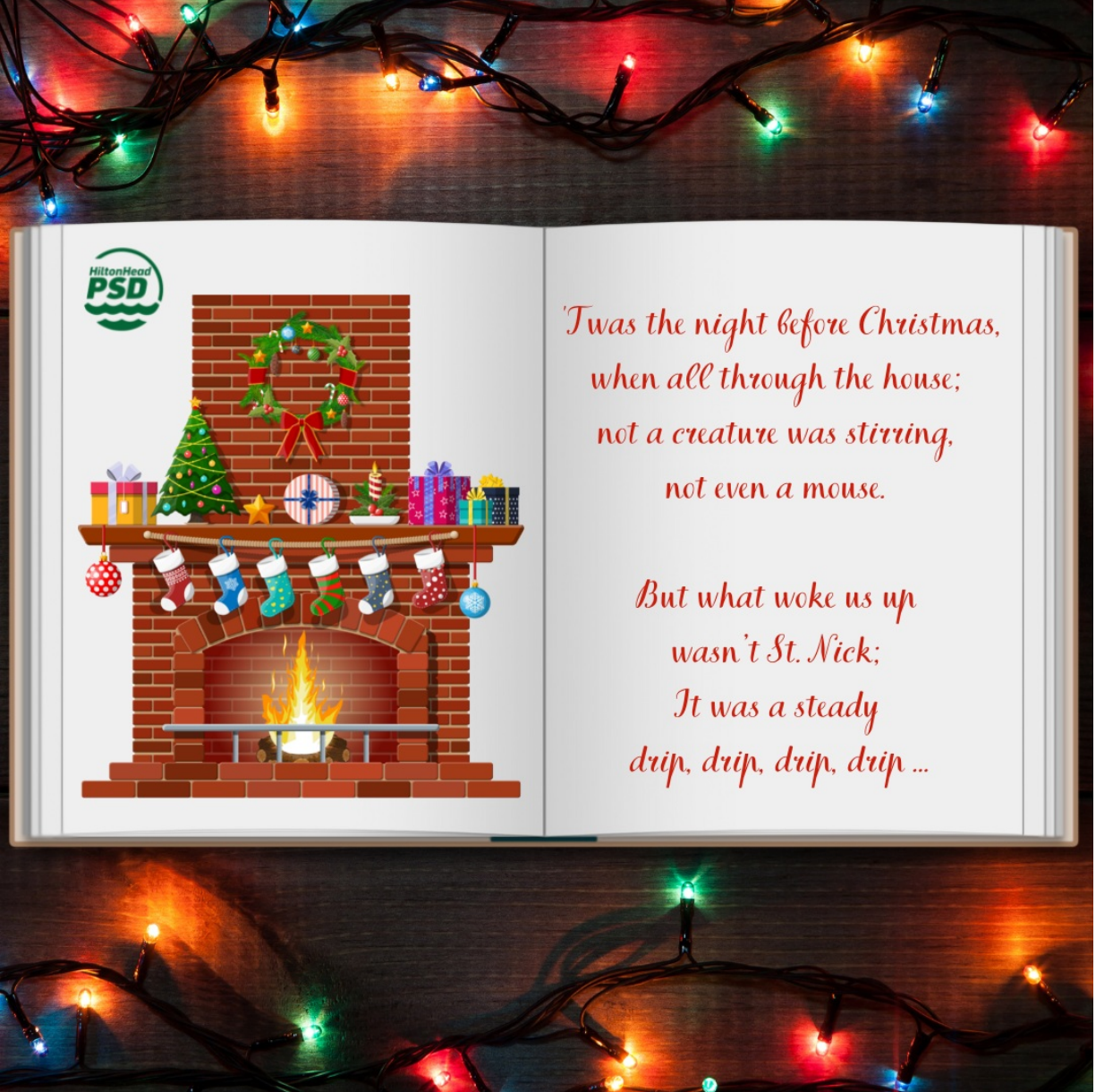
If you've been waiting to get connected for financial reasons, we understand. But financial aid is available.



Earlier this year, the American Rescue Plan Act broadened who's eligible to receive assistance connecting their homes to the sewer system: Meaning, you might be eligible for financial assistance now, even if you weren't approved last year.

Deep Well volunteers are on standby to help income-qualified homeowners complete the Project SAFE application that provides financial assistance to those eligible for the program. For more information, contact Deep Well at 843-785-2849 or deepwellprojecthhi@gmail.com.

Connect Now



Waking up to a dripping faucet isn't quite the 'Twas the Night Before Christmas story we remember ...

But it's certainly an issue that needs to be fixed!

Don't let a dripping faucet keep you up at night. Sleep is important! And so is saving water (and money on your utility bill).

Fixing pesky leaks won't only help you sleep better, you'll save way more water than you think: A single dripping faucet can waste more than 3,000 gallons of water per year. And it's estimated that the average household wastes around 10,000 gallons per year due to leaks. Learn more from our WaterSense partner [here](#).

Ready to fix that dripping faucet and give yourself the best Christmas gift — a peaceful night's sleep?

Check out this quick video from Lowe's below to learn how to fix it yourself:



HOW TO REPAIR A LEAKY FAUCET (SINGLE HANDLE)



Merry Christmas and Happy New Year from the PSD!

Reminder: The PSD office will be closed on Monday, December 26, Tuesday, December 27, and Monday, January 2.

For assistance with water and wastewater service problems, please call our Customer Service Center at 681-5525.

On-call personnel will be available to assist you 24 hours a day.

Need a New Year's Resolution? Take the "I'm for Water" Pledge

Still trying to come up with a
New Year's Resolution?

Pledge to save water in

2023!

When you make a commitment to save water with the "I'm for Water" Pledge, you'll also download a free checklist to help you use less water (and spend less on your utility bills!) all year long.

Following this list, you'll just take a few steps each month to save water for yourself, your family and future generations.



We promise: It's easier than you think. And your wallet will thank you!

Click the link below to sign up and take the pledge now.

Take the
Pledge

Community Happenings



Deep Well Project Santa Shop Donations

Each year, the Deep Well Project hosts the "Santa Shop" to help give Beaufort County families a magical Christmas.

The project is still accepting donations early this month. Click the link below to view this year's wishlist and learn more!

View Wishlist

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



MORE
INFORMATION

