



LIQUID

E-NEWSLETTER

IN MEMORY OF BOB DAVIS



He will be greatly missed for his unique sense of humor, strong work ethic, and immense care for his family, friends, and coworkers.

We're saddened to announce that Bob Davis, our Recycled Water Services

Supervisor, passed away unexpectedly in his home on August 29.

He will be greatly missed for his unique sense of humor, strong work ethic, and immense care for his family, friends, and coworkers.

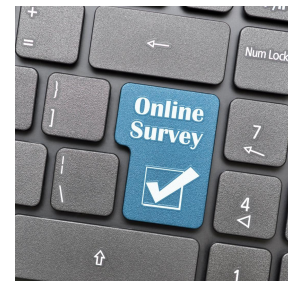
His heart was bigger than he would ever admit.

He will be remembered as a great father, grandfather, husband, friend, and mentor. Our thoughts are with his family.

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2021 Customer Surveys Available

Your feedback is very important to us. The PSD uses customer survey responses to help guide our policies and programs. We greatly appreciate you taking time out of your busy schedule to provide us with your valuable feedback.



Take the
Survey

Annual water distribution system chlorination set

Hilton Head PSD, in conjunction with the Beaufort-Jasper Water & Sewer Authority and Broad Creek Public Service District, will temporarily change the drinking water treatment method and flush water mains from October 29 through



November 12. The change is part of the routine maintenance program for the utilities' water distribution systems. There will be no interruption in service as a result of the work.

Customers can use their water as normal but may notice a slight chlorine taste or odor in the tap water beginning Friday, Oct. 29, through Friday, Nov. 12. Customers in some areas may notice brief discoloration in the tap water as a result of mains being flushed. If water appears discolored, customers should run cold water for a few minutes. If discoloration persists, customers can contact Hilton Head PSD at (843) 681-5525 or info@hhpsd.com.

Customers who are especially sensitive to the taste and odor of chlorine can keep an open container of drinking water in their refrigerators. This will reduce the chlorine taste. Water stored in refrigerated containers should be changed weekly.

Don't flush prescription medications

Please don't flush unused prescription medications down the toilet — or throw them in your trashcan. Improper disposal can contaminate our waterways.

Unused medications should be properly disposed of at one of Beaufort County's drop-off boxes.

These drop-off boxes keep prescription drugs off the streets and out of the drains. There are three drug drop-off boxes in Beaufort County:

- The Beaufort County Sheriff's Office on Hilton Head, located at 58 Shelter Cove Lane.
- Beaufort County Government Building, 4819 Bluffton Parkway in Bluffton.
- The Beaufort County Sheriff's Office, located at 2001 Duke Street in Beaufort.

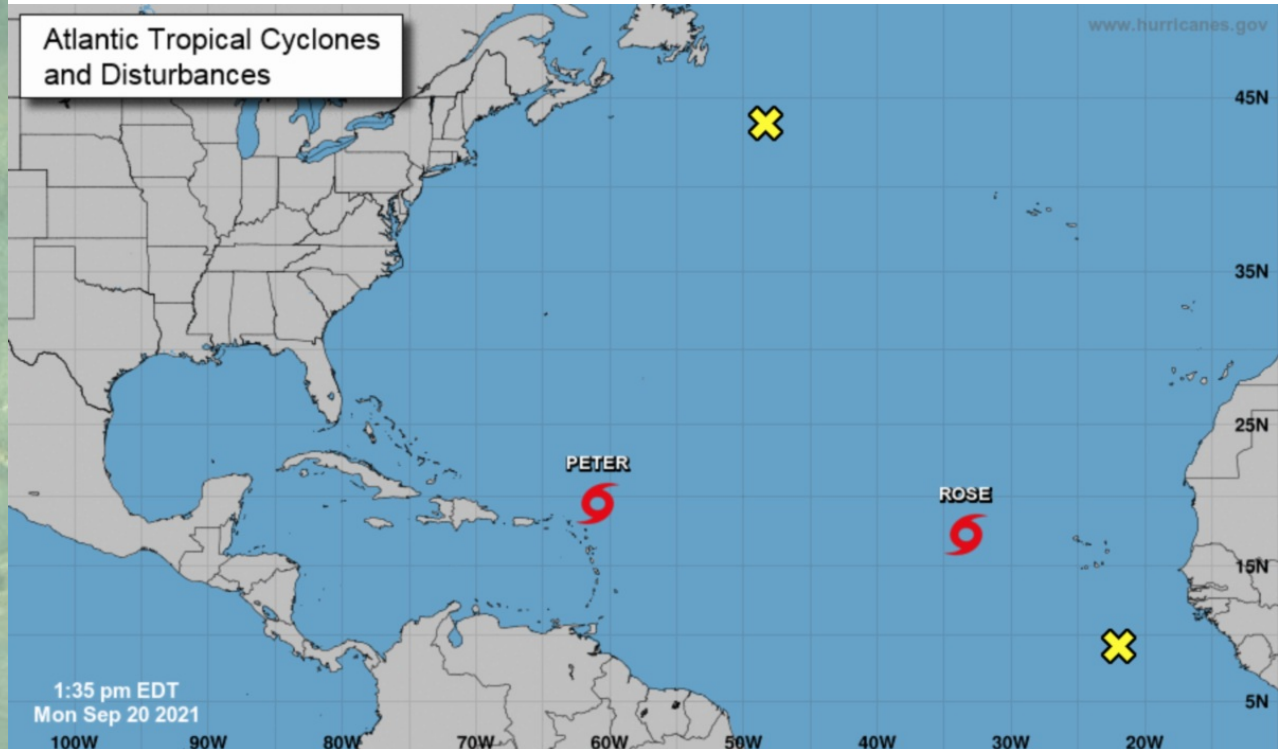
Follow the link below to learn more.

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We still have 2 months left of hurricane season.

The Atlantic has been extremely active over the last few weeks. Make sure you stay prepared through November.



Early preparation is key to staying safe in case a hurricane does head toward the Lowcountry.

It's important to have an emergency kit ready and a hurricane plan *before* a storm is forecast to impact the area. Stores often run out of supplies once a storm is forecast, and while NOAA and the National Hurricane Center give advanced warning, storms are still unpredictable and could leave you with very little time to prepare.

Click the button below to learn more about how to prepare for a hurricane.

Hurricane
Preparedness

Congrats to Vince Malphrus!

Congrats to Vince Malphrus, who has retired after 30 years of working for the PSD!



Malphrus, of Bluffton, held positions as Wastewater Treatment Plant Supervisor and most recently Utility Location Services Supervisor.

He was very active in the Water Environment Association of South Carolina (WEASC), the state's wastewater trade association.

He's won numerous awards during his time with us, and we truly appreciate all of his hard work.

Congratulations on a job well done, Vince! We thank you and wish you all the best!



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Happy *First Day of Fall*



It's time to plan a water-smart landscape



Save Water.

Plan a water-smart landscape to start saving water — and money.



Happy first day of Fall, y'all!

September 22 marks the first official day of Fall.

Did you know that Fall is a great time to install new landscaping?

To make your yard water-smart, group plants together with similar watering needs to save water and promote plant health.

Native and drought-tolerant varieties

require little water beyond normal rainfall.

Click the link below to start planning.

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Your tap water is safe

Even during a pandemic.

We want to remind our customers that your tap water is safe — even during a pandemic. □

COVID-19 has not been detected in any drinking-water supplies and is not understood to be transmitted via tap water nor sewage systems. The virus is known to be effectively removed through the utility's standard chlorination of tap water and our maintenance of appropriate chlorine residual in the drinking water distribution system.

Standard wastewater treatment processes, such as those conducted by the PSD at our Recycled Water Plant on Oak Park Drive, are known to remove coronavirus and other pathogens.

Recent studies have found that coronavirus is even more susceptible to our treatment processes than other pathogens we fight every day through our treatments.



It's officially Fall, but that doesn't mean you should quit trying to save water. As the summer heat fades away, saving should be even easier! Need some quick tips? Try:

- Taking shorter showers.
- Turning off the tap when brushing your teeth.
- Running only full loads of dishes in the dishwasher/laundry in the washer.
- Checking your home for leaks.

FOLLOW THESE QUICK TIPS TO SAVE WATER (SEE CAPTION)



#SAVEWATER

Buying WaterSense-labeled fixtures for your kitchen and bathroom.

Teach kids what not to flush

Flushing the wrong thing down the toilet can lead to costly repairs.

That's why we're trying to help spread the word that even things many people think are okay to flush — like those so-called flushable wipes — really need to go in the trash, not down the toilet.

We created a ton of free downloads to help teach kids what should and shouldn't go down the toilet — including fun posters you can hang in the bathroom to serve as a constant reminder.

There are even worksheets, including a word search, a crossword puzzle, a matching game and a fun science experiment that'll show kids how wipes don't dissolve in the same way toilet paper does (so you can already be prepared when they ask the inevitable "But, why?").



What Not To Flush
Page

Those "flushable wipes"
can clog your pipes.

"Flushable" wipes aren't really flushable.

Learn more at hhpsd.com.



WIPES CLOG PIPES 

Please don't flush so-called "flushable wipes" down the toilet!

These wipes don't break down the same way that toilet paper does, and can lead to costly repairs.

[Click here for more information.](#)

A failing septic tank can risk your — and your neighbors' — health.

Don't wait 'til it breaks. Get connected now.



Financial aid available.

Learn more at hhpsd.com/connect-now/



If you're still using a septic system on Hilton Head Island, we urge you to get on the waiting list for a sewer connection today. Failing septic systems can lead to costly property damage, health code violations and liability issues.

They're also a serious risk to your — and your neighbors' — health and safety. Failing septic systems pose a threat to your health from harmful pathogens found in human waste.

Why connect now if your system is working?

Now that sewer connections are available throughout so much of Hilton Head Island, S.C. DHEC regulations prohibit repairing — or replacing — a failing septic system when the public sewer is available.

Meaning: If your system fails, you can't fix it. And since it can take weeks to schedule your conversion from septic to the public sewer system due to contractor availability, it's extra important to get on that waiting list now. So don't wait 'til it breaks!

If you do, you risk everyone's health and safety — and could potentially

stink up your entire neighborhood — if your system fails.

Get
Connected

Sign up for Paperless E-mail Billing and Automatic Bill Pay

You can sign up to receive your monthly bills via e-mail through our online website or by calling our Customer Service office during normal business hours. Here's how it works:



To sign up online, login to our secure online payment portal and visit the “How We Communicate With You” tab.

Enter your e-mail address, click that you would like to receive “As An Email” (uncheck “As A Paper Bill” if you no longer wish to receive a paper statement), and click save.

You can also use our secure online payment portal to sign up for automatic reoccurring ACH draft payments using the “Add EFT Payment Information” tab or automatic reoccurring credit card payments by clicking the box that says “Check here to have future bills automatically paid using this information” when making a credit card payment using the “Online Payment” tab.

In the community:

Annual Hilton Head Kiwanis Club Chili Cookoff Returns Oct. 9 at Coastal Discovery Museum!

The Hilton Head Kiwanis Club's Annual Chili Cookoff and Jeep Island to benefit local youth charities will be held from 11 a.m. to 3 p.m., Saturday, October 9, 2021, at the Coastal Discovery Museum on the north end



Annual Chili Cookoff!



of Hilton Head Island.

Chili cooks will compete to earn donations to the youth charities of their choice! Please come out to support the PSD team as we once again compete to earn the top chili cook honor!

[Click here](#) to learn more about competing at, sponsoring, and attending the Chili Cookoff.

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



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INFORMATION

