



# LIQUID E-NEWSLETTER

## PSD Water Quality Lab recognized as Laboratory of Excellence



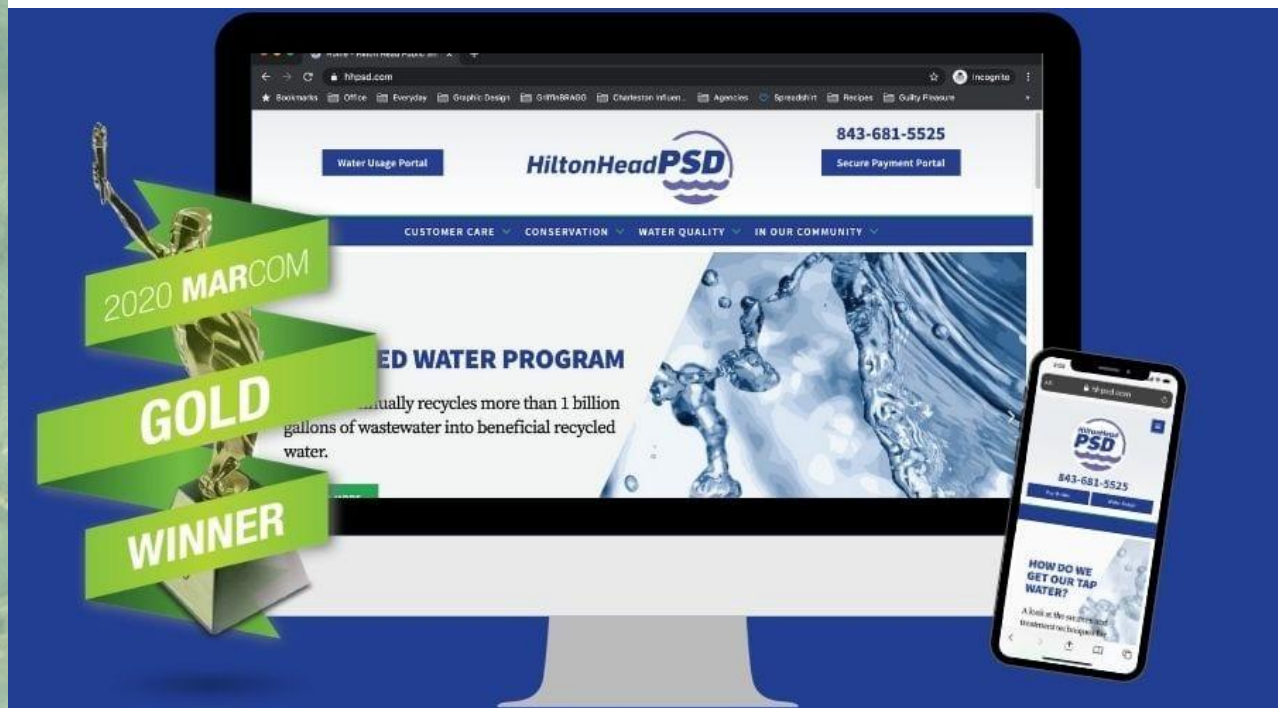
Hilton Head Public Service District's (PSD) Water Quality Laboratory has once again been recognized as a Laboratory of Excellence as part of its annual certification by the S.C. Department of Health and Environmental Control (DHEC). The independent agency that conducts DHEC's certification recognized the PSD lab "achieving 100% acceptable data" in a group of 570 participating labs, according to a statement from the independent agency.

"This achievement is a demonstration of the superior quality of the laboratory," according to the statement. The PSD Water Quality Laboratory conducts

thousands of tests annually on the quality of our tap water and treated recycled wastewater. It is led by Water Quality Supervisor Sarah Hickman and Water Quality Technician Lee Barnard.

“Our utility works 24/7/365 to provide safe, clean drinking water for our community, and to recycle the wastewater from our homes and businesses into beneficial reuse water for the island,” said PSD General Manager Pete Nardi. “Our outstanding PSD Water Quality Laboratory helps ensure we fulfill that mission every day.”

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## The PSD won a MarCom Gold Award for our website!

Hilton Head Public Service District's (PSD) website, [www.hhpsd.com](http://www.hhpsd.com), has received a Gold Award in government digital media for website design by MarCom.

MarCom Awards recognize the outstanding achievement by creative professionals involved in the concept, direction, design, and production of marketing and communication materials and programs. Entries come from corporate marketing and communication departments, advertising agencies, public relations firms, design shops, production companies, and freelancers. Judges are industry professionals who look for companies and individuals whose talent exceeds a high standard of excellence and whose work serves as a benchmark for the industry. Winners are selected from over 328 categories in Print, Web, Video, and Strategic Communications.

“Our website is a key part of our customer service,” said PSD General Manager Pete Nardi. “We strive to have our site be helpful and useful to customers, and to be a great place for people to learn about our water resources, water efficiency, recycled water, and related topics that are so important to our community.”

The PSD’s website design was overhauled earlier this year by Bragg Media Marketing, a Bluffton-based digital marketing agency.

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## **Remember: Don't flush prescription drugs!** *Properly dispose of unused medications in one of Beaufort County's drop-off boxes.*

There are drop-off boxes in Beaufort County that are safe places to properly dispose of extra or unused prescription medications instead of flushing them into the PSD’s sanitary sewer system.

There is a new initiative at the Beaufort County Sheriff’s Office, in conjunction with Beaufort Memorial Hospital, to properly dispose of drugs — keeping them off the streets and out of the drains. There are three drug drop-off boxes in Beaufort County:



- The Beaufort County Sheriff’s Office on Hilton Head, located at 58 Shelter Cove Lane.
- Beaufort County Government Building, 4819 Bluffton Parkway in Bluffton.
- The Beaufort County Sheriff’s Office, located at 2001 Duke Street in Beaufort.

### **Here’s how it works:**

When you drop-off your medications (also accepting hypodermic needles), a Beaufort County Sheriff’s Office deputy will meet you in the lobby and place all of the medications in a sealed bag. Individuals are not allowed to use the box without a deputy present. The bag is then deposited into the secured box, which is bolted to the floor, and the drugs are burned. There is no ID or paperwork required. It’s a quick and free process.

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JOIN OUR FACEBOOK GROUP

## RESPONSIBLE LANDSCAPING & GARDENING



Let's keep the conversation about water conservation going! The purpose of the Facebook Group is to encourage responsible irrigation, landscaping and gardening.    Take us on a virtual tour of your gardens, yards and landscaping by posting photos. Share tips and resources.

[JOIN HERE](#)

## November 19 is World Toilet Day



VISIT [EPA.GOV/WATERSENSE](http://EPA.GOV/WATERSENSE)

November 19 is World Toilet Day!

It's estimated that more than 4.2 billion people worldwide lack access to a safe toilet. Instead, they're forced to use other unreliable and often unsanitary practices leading to the spread of deadly diseases — an issue we now know is of huge importance worldwide as we're living through the global coronavirus pandemic.

So this month, as we recognize the need for more safe plumbing around the world, be thankful if you have access to water-saving, high-performing toilets.

If you think it's time to upgrade your own toilet — which can not only help you save water and money, but help the global climate crisis — visit the [WaterSense website](http://WaterSense website) to find a toilet that fits your needs.

If you'd like to learn more about the sustainable sanitation and its impact on climate change and world health, follow the link below.

Learn

# Happy Thanksgiving from all of us at Hilton Head PSD!

Happy Thanksgiving from all of us at Hilton Head PSD!

Like many others, we've used this month to reflect on everything we're #thankful for here on Hilton Head Island.

The most obvious thing we're thankful for? How beautiful nature is here in the Lowcountry — which is why we'll continue to do everything we can to keep it pristine.

We're thankful to live in a place with such a unique ecosystem and frankly, we're in awe of our nature here on the island.

That's why we started our recycled water program — and we're so grateful that we've been given the opportunity to have such a positive impact on the environment through this program.

Each year, we recycle more than 1 billion gallons of wastewater; and that recycled water nourishes multiple wetlands on Hilton Head Island, helping save these unique habitats for plants and wildlife.

We're also thankful that we've been given a platform to help educate so many on how to save water, money, energy — and the environment. We pride ourselves on living on an island with such an environmentally-friendly, caring community and we want to say a big THANK YOU to everyone who's helped keep this island pristine.



Water Efficiency Tips & Resources

**A Friendly  
Reminder!**

The seasons are changing, and



**DON'T BE A TURKEY!**  
Check your irrigation controller.



it's important to make sure your irrigation patterns change along with the weather!

So don't be a turkey!

Check your irrigation timers to make sure you are only watering your landscapes when needed.

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## Election Results: PSD Board of Commissioners



**Stuart Bell**  
District 2  
2020-2024 term

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**Patti Soltys**  
District 3  
2020-2024

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**Bob Manne**  
District 4  
2020-2024

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**Jerry Cutrer**  
District 4  
2020-2024

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## Online Billing

- Pay your bill or check your account online! Here's how it works:
- To login and view your account or to pay your bill, you will need to use your PayID or account number and address number. Your PayID and account number can be found on your water bill.
- Your default password is the first word or number in your mailing address number, which you can change once you register.
- If you want, set up recurring bill pay so you never miss a payment!

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## Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



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