



LIQUID

E-NEWSLETTER

Hilton Head PSD earns financial reporting award



Hilton Head Public Service District (PSD) has received the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association.

The award, which is the highest form of recognition awarded by the association, is for the PSD's 2018 Comprehensive Annual Financial

Report (CAFR). The PSD's CAFR was judged to demonstrate a spirit of full disclosure and to have effectively communicated the utility's "financial story," according to the association.

This is the PSD's ninth consecutive year receiving the award. The CAFR can be found [here](#).

The Government Finance Officers Association is a nonprofit association for financial officers in the United States and Canada.

[View the Financial Report Here](#)

The Deep Well Project is

partnering with Project SAFE



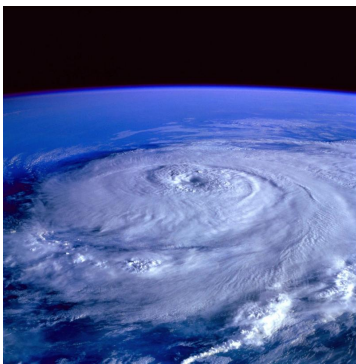
The Deep Well Project is now helping with sewer connection applications.

A team of volunteers will be available to help customers complete SAFE applications from 9 a.m. to 5 p.m. Monday through Friday at The Deep Well Project office, located at 80 Capital Drive on Hilton Head.

For more information, contact The Deep Well Project at 843-785-2849 or send them an email at deepwellprojecthhi@gmail.com.

Effective emergency response begins long before a storm hits

Hilton Head PSD General Manager Pete Nardi wrote a column for American Water Works' publication on utility response to hurricanes



No water utility operator wants to have to manage through a natural disaster. However, developing effective emergency management expertise can yield benefits for the utility for years to follow.

At the end of hurricane planning sessions, the longtime emergency management director of our county in South Carolina used to tell his team, “Remember, plan A is let’s not have a storm. Plan B is all this other stuff.” As the general manager of a water utility that has been hit by a hurricane and several tropical storms in recent years, I can attest that plan A is the way to go! But if you ever need plan B, there are best practices that can help your team and community weather the storm.

[Read More](#)

Are you prepared for a hurricane?

We're inching closer to peak hurricane season.

Get prepared now!



While Hilton Head PSD did not see any lasting effects from Hurricane Matthew, it's still important to remember that the public water and sewer system could be seriously impacted by a hurricane. Remember to follow all public advisories related to utility service availability in the aftermath of a hurricane — and do not expect to have utility services immediately available.

To receive updates from the PSD in the event of a hurricane:

- Follow official advisories from the Town of Hilton Head Island Emergency Management, which will contain updates about utility services.
- Follow local news media.
- [Visit our Hilton Head PSD Facebook page.](#)
- [Visit www.hhpsd.com](http://www.hhpsd.com)
- Call our automated info line at (843) 681-0555

For more information on hurricanes and how to prepare, check out these sites:

- [Hurricane Guide](#)
- [Know Your Zone](#)
- [Citizen Guide To Emergency Prep](#)
- [Hurricane and Public Safety](#)

Hurricane Season 101

Don't waste water this summer!

Remember to minimize use of water for irrigation purposes as the summer heats up.



Please be mindful of your water usage throughout the summer by following the Town's ordinances limiting lawn irrigation to twice a week and not overusing water efficiency inside your home.

Follow these simple tips on how to save water this summer from the [Environmental Protection Agency's WaterSense](#) partnership:

- Water lawns early in the morning or in the evening — you'll lose too much water to evaporation if you use your sprinkler during the heat of the day.
- Don't use an irrigation system that uses a standard clock controller. Make sure it takes weather data into account instead (*Hilton Head's town ordinance requires a working rain sensor*).
- Hire a pro to install your sprinkler system to ensure everything's working properly — and regularly check it for leaks and broken, clogged or misfiring sprinkler heads.
- Divide your yard into zones when planting. Then base your watering schedule off of those zones' specific needs — considering plant types, sun/shade exposure and soil type.

FURTHER READING

Aiming for that perfect, plush green lawn? You could be harming the environment

From the Washington Post

For many Americans, the first step to helping to save a million plant and animal species from being wiped out starts at the front porch.

Lush green lawns are a tradition that dates back to the arrival of European



colonists. But they are also an environmental nightmare that strips away shrubs, flowers and weeds, which thousands of animals need for habitat and food.

Grass yards are the nation's largest irrigated crop, covering "more than three times the number of acres that irrigated corn covers," according to NASA. They suck up 9 billion gallons of water per day, the Environmental

Protection Agency says, enough in a year to fill the Chesapeake Bay, one of the largest estuaries in the world.

[Read More](#)

Don't listen to the hype! Don't flush wipes!



The only place to dispose of these products is the trashcan.

The widespread use of "flushable wipes" and similar products is clogging sewer lift stations and laterals — resulting in costly repairs and unnecessary maintenance expenses that are borne by all customers.

According to a recent Forbes article, a study tested 101 single-use wipes and not one of them passed a flushability test. Instead, the wipes failed to fall apart or disperse safely in tests.

[Read the entire article](#)

Do you know a Water Champion?

The Hilton Head PSD Water Champion Award is presented to individuals, businesses, or organizations that have made a positive impact on the water environment in the Hilton Head PSD service area. Human



health and environmental protection related to water resources, water efficiency, watershed protection, and water-related education and outreach are all examples of the topic areas that Water Champions may have an impact upon.

Why nominate a Water Champion?

The PSD Water Champion Award is a great way to recognize contributions that affect our most precious natural resource – water. Learning about a recipient’s efforts will help inspire others to think about what they can do to enhance, preserve and protect the water environment. In this regard, the Water Champion Award is a knowledge-sharing effort that can benefit our entire community.

How to nominate

Online Billing

- Pay your bill or check your account online! Here’s how it works:
- To login and view your account or to pay your bill, you will need to use your PayID or account number and address number. Your PayID and account number can be found on your water bill.
- Your default password is the first word or number in your mailing address number, which you can change once you register.
- If you want, set up recurring bill pay so you never miss a payment!

Read More

Sign Up for the Water Usage Portal

Hilton Head PSD's Water Usage Portal can tell you exactly how many gallons of water flow through your pipes every day. This is an optional service, and you do not need to sign up for the Water Usage Portal to pay your bill.

- The Water Usage Portal is especially useful for landlords or second home owners, allowing you to keep an eye on your property here in Hilton Head while you are away. Set up text or phone alerts to signal you if your water usage exceeds a level you determine.



Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



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