



LIQUID E-NEWSLETTER

The Hilton Head Island Master Sewer Plan by the numbers

- 440 - The number of existing homes that are being served by this multi-year project.
- \$10,000,000 - Dollars that the Town of Hilton Head is contributing for building sewer mains.
- \$3,000,000 - Dollars that will be raised by Project SAFE to help low income families connect.
- \$3,000,000 - Dollars Hilton Head PSD is contributing for new sewer lift stations and sewer mains.
- 9 - miles of sewer main construction in neighborhoods that previously lacked access.
- 2004 - the year our long-range plan began.



We continue to bring sewer service to homes in north and mid-island neighborhoods. Work is now in progress on more than 25 streets in the area, providing access to more than 150 homes by spring of 2019.

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Imagine a Day Without Water
Save the Date for October 10th
A time to reflect on the Value of Water

Imagine a Day Without Water

October 10, 2018

#ValueWater



A great way to recognize the value of water in the local community is to observe the Town of Hilton Head's Irrigation laws:

- Detached, single-family residential with even-numbered address: you can water outside on Tuesdays and Saturdays only.
- Detached, single-family residential with odd-numbered address: you can water on Wednesdays and Sundays only.
- Commercial/office/institutional hotels and motels on a separately platted lot of record: you can water on Mondays and Thursdays only.
- Common areas and locations having no street address, box number or rural route number, you can water on Mondays and Thursdays only.

Help us conserve the most precious resource on the island- our fresh water by adhering to these regulations. As a further step, consider landscaping with native plants and trees that don't require additional irrigation. Find out more at Clemson University's cooperative extension's website dedicated to [Carolina Yards](#).

Learn More

Hilton Head PSD Water Tower/Storage Tanks Receive Facelift



PSD recently freshened the paint jobs on several water towers/storage tanks.



Dispose of Prescription Drugs Safely

There are now three drop-off boxes in Beaufort County that are safe places to properly dispose of extra or unused prescription medications instead of flushing them into the PSD's sanitary sewer system.

There is a new initiative at the Beaufort County Sheriff's Office, in conjunction with Beaufort Memorial Hospital, to properly dispose of drugs — keeping them off the streets and out of the drains. There are three drug drop-off boxes in Beaufort County:

- The Beaufort County Sheriff's Office on Hilton Head, located at 58 Shelter Cove Lane.
- Beaufort County Government Building, 4819 Bluffton Parkway in Bluffton.
- The Beaufort County Sheriff's Office, located at 2001 Duke Street in Beaufort.

Here's How It Works:

When you drop off your medications (they also accept hypodermic needles), a Beaufort County Sheriff's Office deputy will meet you in the lobby and place all of the medications in a sealed bag. Individuals are not allowed to use the box without a deputy present. The bag is then deposited into the secured box, which is bolted to the floor, and the drugs are later incinerated. It's completely discreet; there is no ID or paperwork required. It's a quick and free process.

The drop-off boxes on Hilton Head and in Beaufort are open Monday through Friday 9 a.m. to 5 p.m. The Bluffton location is open 8 a.m. and 5 p.m. Monday through Friday. You can also call to arrange a time after hours or on weekends.

Hurricane Season is not over yet...

During and after a hurricane, there is always a possibility that the water supply to your home can become contaminated and unfit to drink. To ensure your household has a safe and adequate water supply after natural disasters take these precautions:

- Store enough drinking water for each family member and pet.
- Store in clean, non-corrosive, tightly covered containers.
- Store containers in a cool, dark location.
- Collect water in bathtubs for non-drinking uses.
- Your water can be shut off at the main valve. Everyone in your home should know where this is located. The main valve (usually with a wheel-type handle) is normally located either on the customer side of the meter box or just outside the point where the service line penetrates the foundation of the house. It will be in line with your water meter, which is usually located near the edge of your property line near the street.
- PSD technicians are not available to turn off your water before or during a storm. If you need help finding your water shut-off valve during normal operations, please call us at (843) 681-5525 during normal business hours.



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Online Billing



Paying your bill is easy if you have a computer, smartphone and a major credit card handy. Visit our website and find the big red button labeled “Online Bill Pay.” To make things even easier for our customers, you can sign up for recurring bill pay that will automatically charge your credit card when your bill is due. Just set it and forget it!

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Water Usage Portal

The average American household uses 80-100 gallons per person per day. A smart point on your water meter provides data about how much water you use over time. Now you can find out how much you’re using with our new Water Usage Portal. You can also set alerts to prompt you when your home exceeds a number of gallons you set- a valuable feature for detecting leaks or other water waste! This is separate from the District’s online billing portal. A water usage portal account is not required in order to use PSD online billing.

[Water Usage Portal](#)

Project SAFE Helps the Community Stay Connected

Don’t miss out on valuable help in connecting your home to our public sewer! Project SAFE (Sewer Access for Everyone) is a charitable fund of the Community Foundation of the Lowcountry that helps low – to moderate-income homeowners cover their sewer connection costs. Septic systems are ill-suited to our island conditions and often overflow, causing health hazards for all our residents. Connecting to our public sewer is beyond the financial ability of some of our residents, which is why Project SAFE is in place.

Septic systems are ill-suited to the island’s soil types, according to University of South Carolina Beaufort research. Untreated household wastewater from failing septic systems can pose a threat to public health and the island’s delicate environment.

Project SAFE is raising \$3 million as part of the Master Sewer Plan effort and is

seeking donations. The PSD's Lorie Chisholm is hands-on with local residents — guiding them through the Project SAFE application and grant process. This has proven especially helpful for our seniors on fixed or low incomes.

If you'd like to donate, visit the [Community Foundation of the Lowcountry's special Project SAFE donation portal](#).

Donate NOW



Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



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