



LIQUID E-NEWSLETTER

National Infrastructure Week

National Infrastructure Week, from May 14th-21st, aims to educate stakeholders and policymakers on the critical importance of infrastructure to America's economic competitiveness, security, job creation, and in the daily lives of every American.

It's time to celebrate the completion of Hilton Head PSD's two, new regional sewer lift stations in our ongoing effort to provide sewer access to areas of Hilton Head still dependent upon septic. On May 18th, we'll gather in our parking lot and community room to enjoy lunch while you experience in person how the the District serves our customers. Take a guided tour of our recycled water plant which takes water that goes down the drain and prepares it for use on local golf courses and wetlands.

JOIN US!

When: Friday May 18th from 11:00 AM to 2:00 PM

Where: HHPSD's main offices off of Mathews Drive; 21 Oak Park Drive on Hilton Head Island, in the main parking lot and community room

Hilton Head Public Service District invites you to a

COOKOUT

11 am to 2 pm Friday, May 18th

in the parking lot and the community room at the PSD facility at 21 Oak Park Drive off Mathews Drive

In recognition of National Infrastructure Week, we're having a customer appreciation cookout to celebrate the completion of a pair of new regional sewer lift stations. In between bites, tour the PSD's Recycled Water Plant. Come enjoy some good food and learn a little bit about what Hilton Head PSD does!

21 OAK PARK DRIVE
HILTON HEAD ISLAND,
SC 29926



(843) 681-5525
hhpsd.com

New Lift Stations Operational

This year, Hilton Head PSD will also recognize Infrastructure Week by celebrating the

new sewer lift stations in the Oakview and Marshland areas. The stations were built as part of the Master Sewer Plan initiative, a partnership of the PSD, Town of Hilton Head Island, and the Community Foundation of the Lowcountry. Our goal is to provide sewer access and connection assistance in every neighborhood in the PSD service area.



What is a Lift Station?

Lift stations pump wastewater from lower elevations to higher ones, saving construction costs involved in deeper or more extensive excavations for gravity-powered flow. Wastewater flows into a “wet well” holding area at the lower elevation, then is pumped to the higher elevation with an electric motor. Once it arrives at the higher elevation, gravity takes over and on it goes to the treatment plant.

Hilton Head PSD Water Champion Award Nominations

The Hilton Head PSD Water Champion Award is presented to individuals, businesses, or organizations that have made a positive impact on the water environment in the Hilton Head PSD service area. Human health and environmental protection related to water resources, water efficiency, watershed protection, and water-related education and outreach are all examples of the topic areas that Water Champions may have an impact upon. Do you know a Water Champion to nominate? [Do it today!](#)

Nominate a Water Champion

Hurricanes and your PSD Services

The Atlantic Hurricane Season runs June 1 to Nov. 30. Hilton Head PSD’s services can be impacted by a hurricane. Please follow all public advisories and evacuation orders during a hurricane. Updates about PSD services will be included in Town of Hilton Head Island Emergency Management public information updates during hurricanes and all disasters. Please also follow local news media and visit our PSD Facebook page for updates. Please take steps to prepare your family and property today.



Hurricane Preparedness from Hilton Head PSD

After-hours bill payment is operational



The District recently launched our Integrated Voice Response (IVR) phone system that lets customers pay their bill after hours using credit card. Customers simply input their account # and the system guides them through a credit card transaction. There are no changes to our phone system during normal business hours or after-hours emergency service calls.

Online Customer Portal is live

The District also launched our online Customer Portal that lets customers track their water usage and other details. A portal link has been added to the Quick Links menu on hhpsd.com. To access your information, [set up an account](#) starting with your email address.

[Set Up An Account](#)

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



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