



LIQUID E-NEWSLETTER

New Customer Portal Monitors Water Consumption

Do you know how much you use in a day? Are you using water only when intended?

Hilton Head PSD is excited to offer a free online tool to let you view your water consumption history and set alerts to receive a text or e-mail when your consumption exceeds the target amount you set.

How does it work?

The PSD uses "Advanced Metering Infrastructure," or AMI. The system equips each water meter with a "smart point" that communicates consumption in regular intervals and can be shared with customers via our online Customer Portal. The portal provides you with a graph of your consumption and lets you determine a threshold for receiving an alert about your usage.

It's a great way to make sure you're using water efficiently and provides peace of mind that you're only using water when you want.

To sign up, visit www.hhpsd.com and click on the Customer Portal button on the homepage.

Here's what you'll need to get started:

- Your cell phone
- Your email address
- Your PSD account number
- Your name exactly as it appears on your PSD bill

Visit the Customer Portal

Hilton Head PSD Earns Facility Excellence Award



The Hilton Head Public Service District (PSD) Recycled Water Plant on Oak Park Drive was recently presented with the Facility Excellence Award recognizing excellence in environmental protection and regulatory compliance by the S.C. Department of Health and Environmental Control. The prize was presented at the Water Environment Association of South Carolina's 2018 Environmental Conference.

Every year the PSD's Recycled Water Plant turns more than 1 billion gallons of wastewater into usable water with zero discharge to area waterways. This valuable water plays a vital role in the island's economy and ecology by providing irrigation for 11 golf courses, conserving clean drinking water. Recycled water also is used to nourish wetlands in Palmetto Hall and Hilton Head Plantation. Renowned wetlands biologist Todd Ballantine monitors the wetlands for the PSD and reports that these unique habitats for plants and wildlife would cease to exist without the benefit of recycled water.

Hilton Head Island's Local Irrigation Laws



Now that spring has sprung, the temptation to over-water your lawn might be overwhelming. Consider this. More than 50 percent of water usage in the Hilton Head Public Service District coverage area is from irrigation — both residential and golf courses. The District has developed innovative ways to conserve water while supporting the economy through our recycled water program. However, we could

use your help. It's simple. Follow the rules.

The Town of Hilton Head Island's Municipal Code Sec. 17-10-211:

Exterior landscape irrigation is hereby limited to the following days for all customers within the town limits, as follows:

1. Detached, single-family residential with even-numbered address: Exterior landscape irrigation is permitted for customers having an even-numbered address on Tuesdays and Saturdays only.
2. Detached, single-family residential with odd-numbered address: Exterior landscape irrigation is permitted for customers having an odd-numbered address on Wednesdays and Sundays only.
3. Commercial/office/institutional hotels and motels on a separately platted lot of record: Exterior landscape irrigation is permitted for customers on Mondays

and Thursdays only.

4. Common areas and locations having no street address, box number or rural route number: Exterior landscape irrigation is permitted for customers on Mondays and Thursdays only.

Town of Hilton Head Island Municipal Code Sec. 17-10-313: Rain sensors required in new exterior landscape irrigation systems. Any customer who installs a new exterior landscape irrigation system, in whole or in part after March 16, 1992, shall install a rain sensor on that irrigation system.

Hilton Head PSD is here to help you with any questions or concerns you have about water efficiency. To contact us, simply send us an email at info@hhpsd.com, or call our Customer Service Center at (843) 681-5525.

[Read More](#)

Tips from Clemson University Extension Service About Responsible Irrigation

- Design and maintain a yard that can thrive on rainfall alone
- Most established trees and shrubs need watering only during times of drought.
- Water your lawn and other plants only when they show signs of stress. Check leaves for curling, smaller than usual size, dropping off, wilting or limpness, yellow or brown edges. For lawns, look for increased brittleness (visible footprints that last for a while), a blue-green hue, browning or yellowing, thinning, or increased weed growth.
- Calibrate your sprinklers to apply 1/2 to 3/4 inch of water per application.
- Keep lawns cut high to encourage a deeper, more drought and pest tolerant root system and shades out weeds. Cut no more than 1/3 the height of grass blades with each mowing.
- Put a rain gauge in your yard to track rainfall to avoid unnecessary watering.
- Required for post-1992 irrigation installations: Connect an automatic rain shut-off device to your sprinkler system's timer. Set the device to 1/2 inch so it will override your system's timer when enough rain has fallen. Replace back-up batteries each year before the rainy season. Test it to see if the shut-off device is working properly.
- Design or modify your sprinkler system to water lawn areas separately from plantings that need less water.
- Use a drip or micro-spray irrigation system to more efficiently water plant and flower beds.

S.C. Environmental Conference

Scott Moffatt gave a presentation entitled "A Deeper Look at Distribution System Corrosion Chemistry" at the 2018 South Carolina Environmental Conference in March, Water Quality Supervisor . Scott has become a regular speaker at the SCEC on lab science topics.

The District Participates in the Hilton Head Island St. Patrick's Day Parade



For the second time, the Hilton Head Public Service District made an appearance in the annual St. Patrick's Day parade. John Stewart, Connie Whitehead, Renee White, Liz Hamilton, and Pete Nardi plus their children and grandchildren represented the PSD. A big THANK YOU to all our participants!

Bob Manne, Chair, 2016-2020

Bob Gentzler, Vice-Chair, 2014-2018

Gary Katz, Treasurer, 2016-2020

David McCoy, Secretary, 2016-2020

Herbert Ford, Commissioner, 2014-2018

Patti Soltys, Commissioner, 2016-2020

Frank Drehwing, Commissioner, 2014-2018

Hilton Head PSD Affiliations

We are proud to partner with the following organizations.



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