

HILTON HEAD NO.1 PUBLIC SERVICE DISTRICT
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MINUTES
STRATEGIC PLANNING SESSION
NOVEMBER 17, 2015

I. Meeting called to order by the Vice Chairperson, Mr. Bob Gentzler, at 10:20 a.m.

II. Those in attendance were:

Mr. Bob Gentzler	Vice-Chairperson
Mr. Gary Kratz	Treasurer
Mr. John Geisler	Secretary
Mr. Frank Drehwing	Commissioner
Mr. David McCoy	Commissioner

Present by request:

Mr. Pete Nardi	General Manager
Mr. Larry Sapp	Finance Manager
Mr. Arnold Ellison	Special Projects Manager
Ms. Connie Whitehead	Commission Recording Secretary

Absent:

Mr. Bob Manne	Chairperson
Mr. Herbert Ford	Commissioner

III. Strategic Planning Session

Key Discussion Points

- The Board reviewed the SWOT Analysis, Vision and Mission Statements, and the Strategic Goals and Directives. Mr. Arnold Ellison facilitated the session.
- The Vision and Mission Statements were not changed. The SWOT Analysis and Strategic Goals and Directives were updated. The revised documents will be presented at the December board meeting for a vote.
- AMI has been fully implemented. All meters are being remotely read, with the exception of 200 meters which require an additional tower. Sensus will install the necessary tower. The AMI software is extremely customizable. During the next budget review, the Board will be asked to consider a one-time cost for the implementation of a customer portal which would be valuable tool for customers to manage their water usage and budget.

IV. Adjournment

Action

- The meeting adjourned at 2:37 p.m.